



# Bagged Vacuum Cleaner with Powerhead

**Compact Powerhead  
for a Powerful Clean**

**Washable HEPA Filtration**

**High Efficiency Soft Start Motor**



# action pets



2.

# 5007PH Action Pets

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you take best advantage of them.

## Features:

- 1. Handle
- 2. Hose
- 3. Air Outlet
- 4. Handle Release Button
- 5. Telescopic Tube
- 6. Powerhead
- 7. Handle
- 8. Cover Release Button
- 9. Accessories Storage Compartment
- 10. Exhaust Filter Grill
- 11. On/Off Button
- 12. Variable Speed Dial
- 13. Automatic Cable Retract Button
- 14. Power Cable & Plug (not shown)
- 15. Powerhead Release Button

## Accessories: (not shown)

- |                         |                  |
|-------------------------|------------------|
| Combination Floor Brush | Dusting Brush    |
| Crevice Tool            | Hand Turbo Brush |
| Upholstery Brush        |                  |

## Specifications:

- |                                       |                                   |
|---------------------------------------|-----------------------------------|
| <b>Max Watts:</b> 1500W + 100W =1600W | <b>Telescopic Tube:</b> Aluminium |
| <b>Dust Capacity:</b> 2.5L            | <b>Power Cable Length:</b> 5m     |
| <b>Noise Level:</b> <73dBa            | <b>Weight:</b> 8.2kg              |
| <b>Hose Length:</b> 1.9m              |                                   |

**Please contact Hoover Customer Care 1300 360 845.  
NZ (09) 263 7573 to find your local spare parts provider.**

# Before you Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

## Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

## Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

## Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, **do not** use the power cable, gently pull the plug from the power socket.



5. Do not use vacuum cleaner to pick up water or liquids.

This vacuum cleaner is equipped with a plug and a cable, which rewinds automatically. If anything gets damaged, both the plug and the cable must be repaired by a qualified technician.



# Safety Precautions & Warnings

**IMPORTANT! Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.**

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use. The power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
6. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
7. **Do not** pull or carry the appliance by the power cable, do not use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
8. Ensure the appliance is switched off before unplugging.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.

# Safety Precautions & Warnings

16. **Do not** operate or use the appliance without the dust bag and/or filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the air inlet, floor head or the telescopic tube are blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the vacuum cleaner again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
20. **Do not** extend the power cable beyond the yellow mark.
21. **Do not** leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from the power supply.
23. Keep ends of the hose, telescopic tube and other openings away from your face and body.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
26. **Never** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. **Do not** pick up water. Dry household use only.
29. Damage caused by improper use or by not observing the instructions in this manual will void warranty.

## Vacuum Cleaner with Power Head

1. The electric hose contains electrical connections;
  - **Do not** immerse it in water for cleaning;
  - The hose should be checked regularly and **must not** be used if damaged.
  - The vacuum cleaner handle contains electrical connections. The handle is not a serviceable part
  - The vacuum cleaner rod contains electrical connections. The rod is **not** a serviceable part
  - The vacuum cleaner powerhead contains electrical connections. The powerhead is not a serviceable part.
2. Use the electric power head only for vacuuming dust and dry substances in the home.
3. **Never** run over the power cable with the power head as the cable could get damaged.
4. **Never** touch the brush roller while the vacuum cleaner is connected to the mains power.
5. To prevent unnecessary wear on the power head, the cleaning nozzle keeps moving while in operation.



# Assembling the Vacuum Cleaner

**IMPORTANT!** Always remove the plug from the power socket before fitting or removing accessories.



## 1. Fitting or Removing the Flexible Hose

### *Fitting:*

Insert the flexible hose into the air inlet of the vacuum. Press until it clicks into position.

### *Removing:*

Remove the plug from the power socket and then release the flexible hose from the air inlet by depressing the two buttons.



## 2. Fitting the Telescopic Tube and Accessories

*Important: Ensure the powerhead switch on the handle is in the “off” position before fitting the handle to the tube.*

- a. Fit the telescopic tube to the handle, gently insert the handle into the telescopic tube and push until it clicks in place.
  
- b. Fit the floor head to the telescopic tube, gently insert the telescopic tube into the floor head and push until it clicks in place.

You will hear the click sound.



# Assembling the Vacuum Cleaner



**Carpet**



**Hard Floors\***

Ideal for daily cleaning on carpets and hard floors\*.

\*Powerhead is **NOT** ideal for hard floors.

## Hand Turbo Brush



Ideal for picking up pet hair on upholstery.

**Note:** The hand turbo brush adaptor must be used to fit the telescopic tube to the accessory.

1. Insert the smaller end of the adaptor into the end of the hand turbo brush.
2. Insert the larger end of the adaptor into your handle or telescopic rod.
3. The hand turbo tool is now ready to be used with the vacuum.

**Note:** Unlock the side release buttons by sliding them up or down as required. This will allow you to rotate the rubber external bristle to face upwards, allowing a closer clean as required.

# Accessories

**Combination Floor Head:** For use on hard floors and carpet.

**Powerhead:** For use on carpet for a deep clean.

**Crevice tool:** For radiators, crevices, corners, baseboards and between cushions.

**Upholstery tool:** For vacuuming furniture and upholstery.

**Dusting brush:** For furniture, blinds, bookshelves and lamp shades.

**Hand Turbo Tool:** For removing pet hair and dirt from upholstery and bedding.



# Instructions for Use

**Before using the appliance, unwind a sufficient length of cable and insert the plug into the power socket. A yellow mark on the power cable shows the ideal cable length. Don't extend the cable beyond the red mark.**

1. Press the ON/OFF button to turn the vacuum on.



2. To rewind the power cable, press the retract button with one hand and guide the cable with the other hand to ensure that it does not whip, causing damage to the cable.
3. Press the ON/OFF button on the handle to operate the powerhead.



# Maintenance

**IMPORTANT! Ensure the vacuum cleaner is not connected to the power supply when performing any maintenance procedures. Use a damp cloth and mild detergent when cleaning the appliance.**

## Vacuum Cleaner Storage

When not in use, ensure the cleaner is not connected to the power supply and pull the power cable gently out of the power socket. Press the automatic cord rewind button to reel in the power cable. Hang the floor brush onto the floor park. The powerhead must be stored separately. Store the cleaner in a cool dry location.



## Changing the Dust Bag

Always operate the cleaner with the dust bag installed. If you forget to attach the dust bag or attach it in the wrong direction, the dust bag cover may not close completely.

1. Remove the hose from the inlet.
2. Open the cover.
3. Remove the dust bag holder and dust bag from the machine.
4. Remove the dust bag when it is full and replace bag by sliding a new dust bag into the bag holder in the direction of the arrow.
5. Replace the bag holder and bag into the machine.
6. Gently close the cover, you will hear it click closed.



## Inlet Filter Cleaning or Replacement

***WARNING! Ensure the cleaner is unplugged from the power supply when performing any maintenance.***



- The inlet filter should be cleaned at least every 6 months or when it becomes visibly dirty.
- Always operate the cleaner with clean filters installed. Otherwise, loss of suction or motor damage may result.
- Do not use a washing machine to clean the inlet filter. ONLY clean the filter with lukewarm water.
- Do not use a hair drier to dry the filter. Please allow the filter to air dry for 24 hours before reinstalling.
- To replace the inlet filter:
  - 1 Open the dust bag cover.
  - 2 Separate the filter from the filter bracket assembly.
  - 3 Replace the filter with a new or clean filter back into the filter bracket assembly.

## Exhaust Filter Cleaning or Replacement



1. Open the dust bag cover and remove the exhaust filter.
2. Clean the filter with lukewarm water (no soap) and allow 24 hours to air dry before reinstalling.
3. It is recommended to replace the exhaust filter every 6 months.

# Maintenance (continued)

## Hand Turbo Brush

**Warning: Ensure the cleaner is unplugged from the mains power supply when performing any maintenance.**



1. To remove the clear cover the collar lock must be in unlocked by twisting the collar lock anticlockwise.



2. The rotating bristles must be unlocked and in the upward position. To unlock the rotating bristles push the lock button on the side of the turbo brush to the downward position.



3. Remove the clear cover.



4. Remove any dirt or hair from the roller brush.



5. Replace the clear cover.
6. Lock the collar lock by twisting clockwise.
7. Rotate the rotating bristles to the downward position and lock in place by pushing the lock button on the side of the turbo brush to the upward position.



## Cleaning the Motorised Powerhead



The rotating brush must be free of debris for effective cleaning and maximum suction. Disconnect the motorised powerhead and inspect the rotating brush. If a buildup of debris is visible around the rotating brush, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.

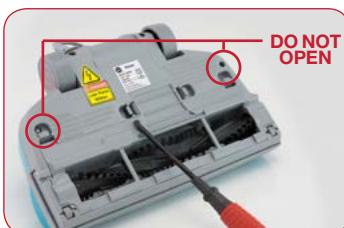
## Changing the Motorised Powerhead Drive Belt

***WARNING: To reduce the risk of electrocution or injury, ensure the cleaner is switched off and unplugged from the power supply before performing any maintenance.***



Depending on how much your vacuum is used, the motorised powerhead drive belt will occasionally require changing.

1. Disconnect the powerhead from the telescopic tube.
2. Turn the powerhead upside down and remove the small screw from the centre of the powerhead.



# Maintenance (continued)

## Changing the Motorised Powerhead Drive Belt (continued)



3. Release the 4 clips from the underside, allowing you to remove the bottom plate.



4. To remove the rotating brush, lift the right side of the brush first from the powerhead, followed by the left side, where the belt loops around the end cap.
5. Slide the old belt off the drive shaft and then off the end cap. If the belt is broken, remove all the broken pieces.
6. Place the new belt over the drive shaft first and then around the end cap. Make sure the text on the belt is outward facing, then insert the rotating brush back in to the power head.
7. Replace the bottom plate and insert the screw.

# Troubleshooting

## Problems and Solutions

If you come across a problem, please refer to the troubleshooting checklist below. If the problem still persists, please contact Hoover Customer Care for further assistance.

Fault	Solutions
The cleaner will not turn on.	Check that the power cable is inserted securely; remove from the power supply and then reinsert into the power supply. Check that the on/off switch is in the “ON” position.
The vacuum performance is deteriorating.	Check the appliance to ensure there are no blockages. Clear any blockages that may be found. Check that the air-inlet filter is not dusty; frequently clean rubbish or replace air-inlet and air-outlet HEPA filters every 6 months.
The cleaner makes an abnormal sound when switched on.	Turn off the cleaner immediately. Check the appliance to ensure there are no blockages. Please clear any blockages that may be found.
Light on suction control dial is illuminated or flashing.	This can be caused by a full dust bag or blockage within the hose or rod.

Please contact Hoover Customer Care: 1300 360 845 or NZ: (09) 263 7573 to find your local spare parts provider or for further assistance.

Part	Part Number
Filter Set	32200832
Bag Holder	33101201
Dust Bag 5Pk	32410222
Hose Assembly	31210073
Rod	31300564



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## Bagged Vacuum Cleaner with Powerhead

### Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a two year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd Pty Ltd, Ground Level, Building 3 Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty Ltd. If Electrical Home-Aids Pty Ltd decide to repair or replace the cleaner, it will do so at its own cost. Electrical Home-Aids Pty Ltd is unable to accept responsibility under

this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable. The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws. "Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."



Call Hoover Customer Care  
with any product queries

Australia **1300 360 845**  
New Zealand **(09) 263 7573**

To find out more about our range,  
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