

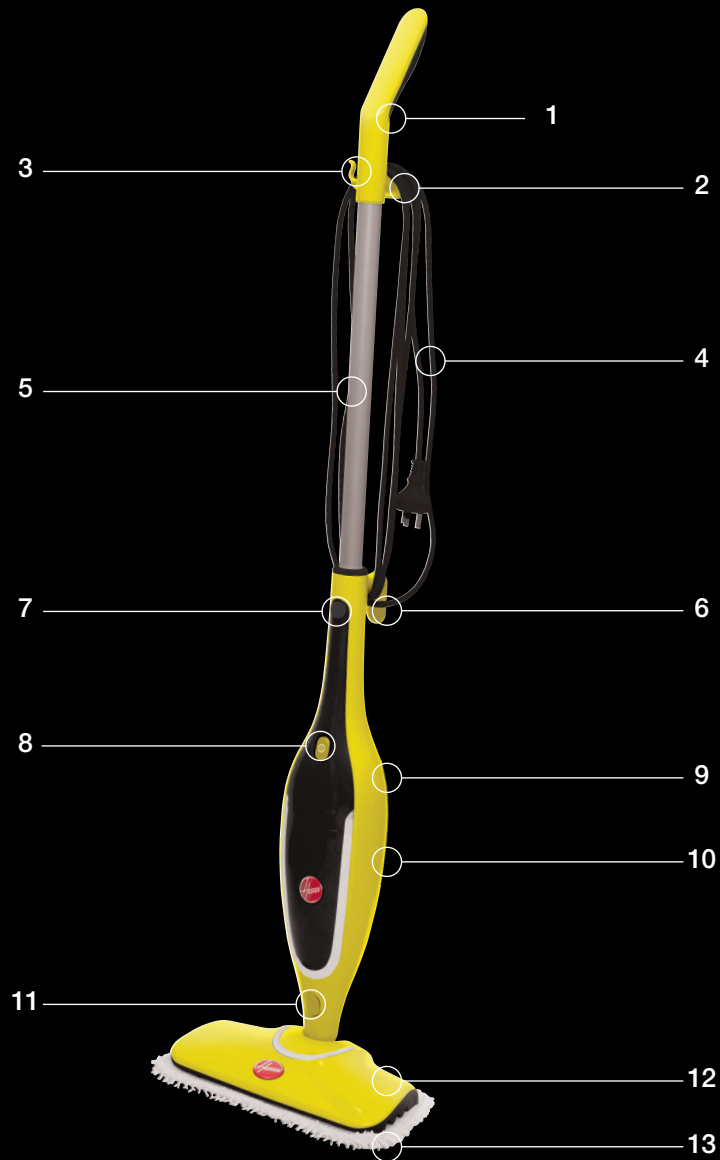


steammy wonder

steammy
wonder

The Colourful Mop to
Brighten Your Floors

**Lightweight and
Easy to Manoeuvre
Convenient Cord Hook**



3630 Steamy Wonder

Congratulations on the purchase of your new HOOVER steam mop. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

Features:

1. Carry Handle
2. Upper Cable Hook (Rotating Quick Release Cable Hook)
3. Cord Hook
4. Power Cord
5. Tube
6. Lower Cable Hook (Fixed Cable Hook)
7. Handle Release Button
8. ON/OFF Button
9. Water Tank Release Button (not shown)
10. Water Tank
11. Steam Mop Head Release Button
12. Steam Mop Head
13. Mop Pad

Specifications:

Watts: 1150W

Water Tank Capacity: 350mL

Power Cable Length: 5m

Net Weight: 1.9kg

***Please contact Hoover Customer Care 1300 360 845,
NZ (09) 263 7573 to find your local spare parts provider.***

Before you Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning. This cleaner is not fit to be used as an industrial cleaner hence will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.



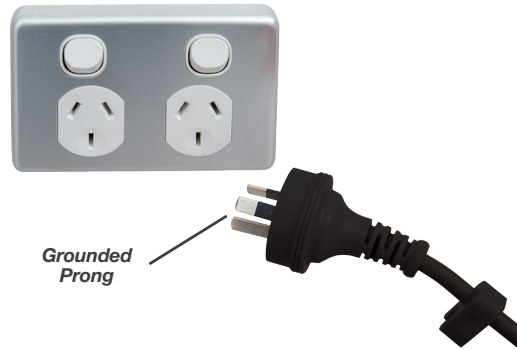
Safety Precautions & Warnings

IMPORTANT! The power and the heat of the steam may have adverse consequences for certain materials. Always check before putting the appliance into operation, whether the surface or material is actually suitable for treatment with steam. Do this by executing a test on a hidden surface of the material you wish to treat.

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
5. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. **Do not** use extension cords or outlets with inadequate current carrying capacity.
6. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times, i.e., never operate without shoes.
7. **Do not** aim steam directly at person, animal and parts that containing electrical components, electronic components, such as the electrical components inside an oven.
8. The force and heat of the steam may damage certain materials. Some fabrics may react to the temperature of the steam.
9. **Do not** hold the steam in the direction of one spot for long periods! This can cause damage to materials!
10. Never overfill the tank / boiler. Overfilling may result in a possible electrical shock, emission of boiling water; scalding and steam generation may be affected.
11. **Do not** clean over floor electrical outlets.
12. Exposure to hot steam can cause scalding!
13. Extreme caution should be exercised when using the appliance to clear stairs.
14. Burns can occur from touching hot parts, hot water or steam. Use caution when draining the appliance after use as there may be hot water in the appliance.
15. **Do not** attempt to change the attachments while the appliance is emitting steam. Change the attachments only when the attachment cool down.
16. Use only manufacturer's recommended accessories.
17. **Do not** leave the appliance unattended when it is connected to a power supply or an electrical outlet.

Safety Precautions & Warnings

18. Never attempt to steam clean clothes.
19. Ensure that the appliance does not operate on an empty tank.
20. **Do not** apply steam directly to very cold glass surfaces.
21. **Do not** use without water tank cap in place. Check that the water tank cap is completely screwed down before use.
22. Only water should be used in this appliance. Use distilled/purified water if the tap water in the water in your area is very hard.
23. Damage caused by improper use of steam on objects, materials, persons or animals or by not observing the instructions in this manual will void warranty.
24. Always store the appliance indoors in a cool and dry place.
25. For appliances without solution tank, **do not** add cleaning solutions, scented perfumes oils or any other chemicals to the appliance, as cleaning agents may damage the appliance or make it unsafe for use.
26. **Do not** touch any hot areas on the steam cleaner. It is normal for the steam cleaner to heat up during operation.



DANGER: Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is grounded. If not, have a proper outlet installed by a qualified electrician.

This appliance is for use on nominal 220-240 volt circuit. It has a grounding plug similar to the example shown. Make sure the appliance is connected to an outlet with the same configuration as the plug. No adapter should be used with this appliance.

Grounding instructions

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for the electric current to flow, this will reduce and prevent the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

SAVE THESE INSTRUCTIONS

For household use only



Assembly

WARNING! Always remove the plug from the power socket before assembly.



Attaching the Mop Pad

Set the mop pad on the floor with microfibre side facing down. Align the self adhesive strips on the mop pad with the steam mop head. Place unit on top of mop pad and apply pressure to assure hold.



Attaching the Handle

1. Attach steam mop body to steam mop head. Press firmly until you hear a click sound.

Note: install the mop pad before use to prevent scratches to the floor.



2. Insert handle into main body. Press firmly until you hear a click sound.

Instructions for Use

WARNING! Do not plug the steam mop into an electrical outlet during assembly.

WARNING! Do not use hot or boiling water to fill clean water tank.

WARNING! Do not add any cleaning solution, detergent, vinegar or bleach into the water tank. This will cause damage to the filter and the internal components of the steam mop.



1. Remove the water tank by pressing the water tank release lock.



2. Twist the cap counter clockwise to remove.
3. Fill the water tank with filtered or distilled water. Do not overfill the tank. Replace the water cap and twist clockwise until tightly secure.
4. Slide the clean water tank down and snap into place.

WARNING: On surfaces that have been treated with wax, the wax may be removed by the heat and steam action. Do not use on unsealed wood floors or let unit stand on any wood floor for an extended period of time. This may cause the wood grain to rise. It is recommended that a section be tested in an isolated area of the floor. It is also recommended that you check the use and care instructions for cleaning from the floor manufacturer to ensure steam cleaning is acceptable for your floor.



1. Twist the quick release cable wrap clockwise to un-wrap the power cable completely. Hang the power cable on the cord hook for better use of the steam mop when moving and cleaning.

NOTE: *It is recommended that another high wattage appliance is not operated on the same circuit to avoid a circuit overload.*

NOTE: *When the steam injection occurs, keep the steam mop in motion to prevent damaging the floor surface.*



2. Press the ON/OFF button to turn the steam mop on. The ON/OFF button indicator light will light, once steam appears, the steam mop is ready to use. Slowly pass over surface to be cleaned.
3. Press the ON/OFF button again and steam mop will stop working.

NOTE: *To prevent shortening the service life, pull the plug immediately after cleaning, otherwise the heating unit will stay in working condition.*

NOTE: *Put the steam mop in an upright position against the wall. A protective pad should be placed under the steam mop head to prevent scratches to the floor.*

NOTE: *After cleaning, discard the remaining water from the water tank.*

4. To use the steam, repeat the above procedures.
5. Remove mop pad and follow “How to Clean” instructions in Mop Pad section to avoid mold and mildew. Be sure to empty the water tank.
6. Wipe the steam mop with a soft cloth when/if necessary.

NOTE: *Wait 20 minutes for the mop pad to cool off before removing it to avoid scalding by the remaining steam and staining the floor surface.*

WARNING! *Do not use the steam mop without water in the tank.*

Instructions for Use (continued)

NOTE: It is not recommended to operate the machine in high gear mode in winter due to the low temperature and condensate water, which will produce a great amount of steam and leave the floor wetted.

NOTE: Low gear mode produces less steam with high steam temperature and shows good effect of sterilization.

NOTE: To prevent any blockage with water scale and to extend the steam mop service life, it is recommended to add filtered water or distilled water for cleaning purposes.

NOTE: Do not use the steam mop on the carpet. Use the steam mop on the hard floor only.

NOTE: Wait approximately 10-30 seconds for the mop to heat and be ready for use.

CAUTION: The steam mop pad may be very hot after use.

After Steam Mop Use

After using the steam mop and to avoid damage to your floors, put the steam mop in an upright position against the wall, unplug and place the steam mop on a protective cooling pad until the unit cools down. Once steam mop is cooled, remove mop pad and follow "How to Clean" instructions in Mop Pad section to avoid mold and mildew. Be sure to empty the water tank.

NOTE: The protective cooling pad is not included.

NOTE: Do no leave the steam mop unattended when it is placed in an upright position against the wall.



Maintenance

IMPORTANT! Allow the steam mop to fully cool down before performing any maintenance or troubleshooting checks.



1. Remove the water tank located on the rear of the steam mop.
2. Twist the cap counter-clockwise to remove.
3. Empty any excess water into the sink, allow to air dry and replace water cap and return to the steam mop.

Mop Pad

IMPORTANT! Allow the steam mop to fully cool down before performing any maintenance or troubleshooting checks. **Never use bleach or fabric softener when washing the pad.**



How to Remove

1. Step on exposed tab located on back of microfiber pad. Lift steam mop away from microfiber pad to remove.

How to Clean

1. Machine washable on "HOT" setting. Always use a detergent. **Do not** use bleach or fabric softener.
2. For best care results, lay flat to dry. Allow to dry fully before use.

Maintenance (continued)

Storage

1. After cleaning, press the ON/OFF button to shut down the steam mop and the indicator light will turn off. Unplug the machine from mains supply, put the machine upright against to the wall for 20 minutes until it cools off completely.
2. Remove the mop pad.
3. Empty any excess water in the water tank into the sink, allow to air dry return to the steam mop.
4. Place the steam mop against a wall in an upright position and make sure the steam mop will not fall off. A protective pad should be placed under the steam mop head to prevent any damage to the floor.

NOTE: The mop pad may be dirty and hot. It is safe to machine wash, then let it dry out by itself.

Descaler

IMPORTANT! Tap water contains minerals that can build up in your steam mop therefore regular use of the descaling solution will remove this build up and restore the efficiency of your steam mop. We recommend that the descaling solution is used every 3 months to enhance the optimum performance of your steam mop.

Instructions for Use (in steam mop)

1. Remove the water tank from the steam mop.
2. Add 100ml of the descaling solution into the water tank. Fill the rest of the tank with water.
3. Re-fit the water tank back into the steam mop.
4. Plug the steam mop into mains power supply and switch on. The steam mop needs to run (without the steam mop head attached) until the water tank is empty. Please ensure this is done in a well-ventilated area away from the floor.
5. Once the water tank is empty, refill the tank with water and re-run the steam mop again until the water tank is empty. This will help flush out any remaining mineral build up.

Clean-Up Descaling Solution

1. The descaling solution comes equipped in an easy to use chamber pack bottle - ensuring the right amount of solution to be used in your steam mop every time.
2. Remove the cap from the measuring chamber (leaving the 2nd cap on the main bottle).
3. Simply squeeze the main body of the bottle and watch the solution rise up through the side viewing strip up into the measuring chamber. Continue to squeeze until there is 100ml of solution in the chamber.
4. Pour the 100ml descaling solution straight into the water tank on your steam mop.
5. Replace the cap on the measuring chamber on the descaling solution bottle.



Troubleshooting

CAUTION: Prior to cleaning or maintaining your steam mop, isolate the unit by removing the cable from the power outlet. Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide. All other servicing should be done by an authorized Hoover service agent or qualified technician.

Fault	Cause	Solution
No steam and indicator light is not on	<ul style="list-style-type: none">- Unit may not be plugged into the electrical outlet correctly.- The electrical outlet may not be working properly, check the fuse or breaker, or consult an electrician.- The power cable may be damaged.- Check if there is water in the tank.- Check if the air valve on the top of the tank is blocked.- Check if the water pump is damaged.	<ul style="list-style-type: none">- Connect the plug properly to the socket.- Add water.- Remove the valve and add water, see if the steam output is right.- If unit is still not working, call Hoover Floorcare 1300 360 845.
No steam, water leaking from air outlet	<ul style="list-style-type: none">- Steam generator may be damaged.- Fuse may be damaged.- Temperature controller may be damaged.- Clean water tank may be empty.- The water tank may not be attached correctly.- Water filter may be clogged and needs to be replaced.	<ul style="list-style-type: none">- Ensure water tank is full.- If unit is still not working, call Hoover Floorcare 1300 360 845.

Troubleshooting (continued)

Fault	Cause	Solution
Water leaking from tank	<ul style="list-style-type: none"> - There may be a crack or hole on the tank. - Seal ring of the tank may be cracked. 	<ul style="list-style-type: none"> - Water tank may be overfilled, discard some water. - Change the tank.
Steam not sufficient	<ul style="list-style-type: none"> - Pipeline may be blocked by water scale. - Voltage may be too low. 	<ul style="list-style-type: none"> - Install a voltage stabilizer. - If unit is still not working, call Hoover Floorcare 1300 360 845.
Steam mop is leaking water all over the floor	<ul style="list-style-type: none"> - Mop pad not properly installed. Mop pad too wet or dirty. 	<ul style="list-style-type: none"> - The mop pad may be overused and needs to be changed. Mop pads can be cleaned in washer/dryer. Over time, however, the mop pads can start to wear. - Be sure the microfibre mop pad is attached properly. - Condensation may form inside the unit dripping water upon initial use. If necessary, lay a towel on the floor underneath unit during the process. - If the unit should continue to leak water, unplug and wait 5 minutes before trying again.



Fault	Cause	Solution
Hard to move the product on floor	<ul style="list-style-type: none"> - Mop pad not properly installed. - Mop pad too wet or dirty. 	<ul style="list-style-type: none"> - Check to ensure the mop pad is installed properly. - Replace with a new mop pad.
Floors are cloudy, streaky or spotty after mopping floor	<ul style="list-style-type: none"> - Mop pad not properly installed. - Mop pad too wet or dirty. 	<ul style="list-style-type: none"> - Replace the mop pad with a new, clean one for effective cleaning. - If initial use of steam mop, past cleaning products may have left a residue on your floor, continue to go over effected area until there is no residue or streaks left behind.

Customer Care

Please contact Hoover Customer Care: 1300 360 845 to find your local spare parts provider.

Part	Part Number
Water Tank	33151825
PCB/LED Light	33200884
Mop Pads 2pk	31400158
Mop Head	31151823
Filter	32200887
Descaling Solution 1 Litre	61101464



steamy wonder

The Colourful Mop to Brighten Your Floors

Conditions of Warranty

Your Hoover steam mop, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner, hence will void the manufacturer's warranty if used inappropriately.

Accessories and consumables, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Hoover Floorcare Asia Pacific Pty Ltd, Level 1, Building 2 Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on AUS: 1300 360 845, NZ: (09) 263 7573, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the cleaner, it will do so at its own cost.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts.

If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."



Call Hoover Floorcare
with any product queries

Australia **1300 360 845**

New Zealand **(09) 263 7573**

To find out more about our range,

visit: www.hoover.com.au

www.hoover.co.nz

email: sales@hooverfloorcare.com.au