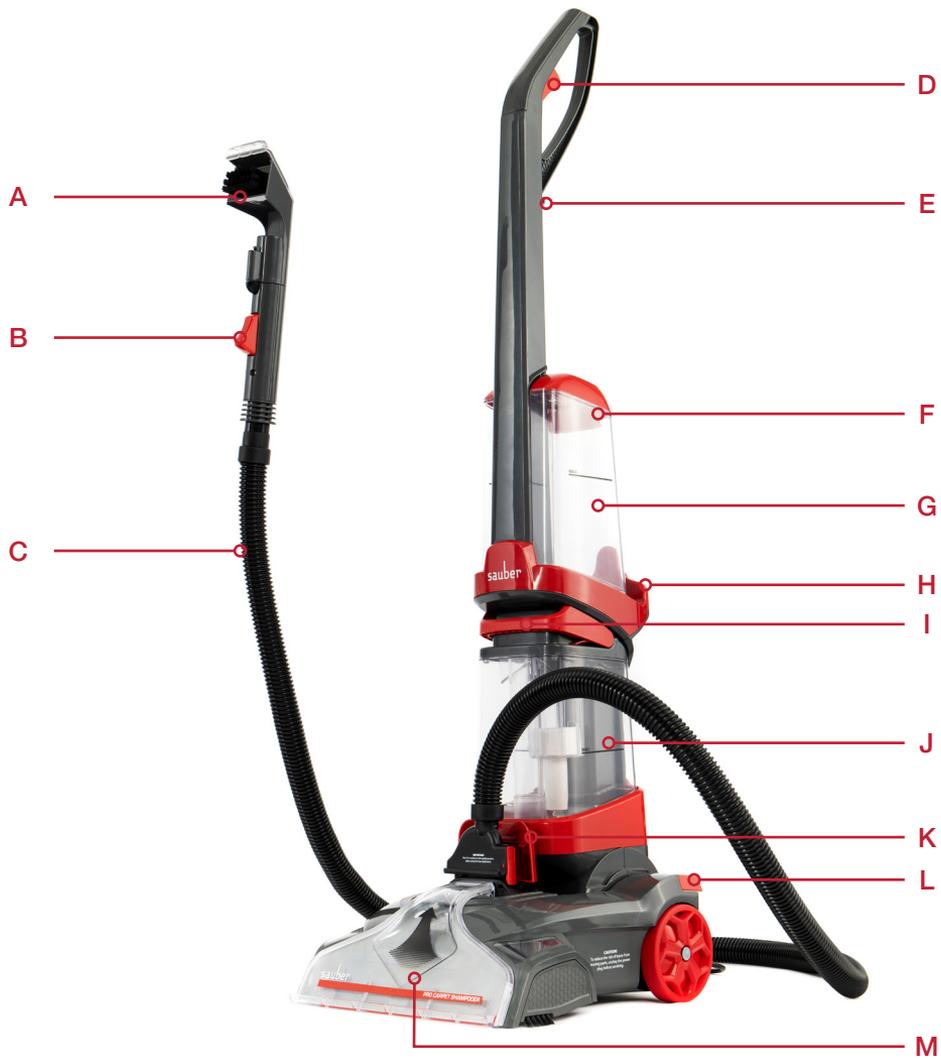




PRO CARPET
SHAMPOOER

SG-100





SG-100 Pro Carpet Shampooer

Congratulations on the purchase of your new Sauber carpet shampooer. There are many useful features built into your carpet shampooer. We recommend that you carefully read this instruction manual to take the best advantage of these features.

- | | |
|---------------------------------------|------------------------------------|
| A Spot Cleaner Attachment | H Cord Storage/Carry Handle |
| B Spot Cleaner Trigger Release | I Dirty Water Tank Release |
| C Spot Cleaner Hose | J Dirty Water Tank |
| D Handle Spray Trigger | K Hose Connection Lid |
| E Cord Hook | L Handle Release Pedal |
| F Clean Water Tank Release | M Suction Inlet Nozzle |
| G Clean Water Tank | N On/Off Button (not shown) |

Specifications:

Power: 830W

Clean Water Tank Capacity: 1.5L

Dirty Water Tank Capacity: 1.0L

Cable Length: 7m

Net Weight: 8Kg

Please contact Sauber Customer Service Australia on 1800 728 237 or New Zealand on 0800 282 288 to find your local spare parts provider.



Before You Begin

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning. This will ensure you obtain full benefit from your new cleaner. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately. Keep this instruction manual in a handy place for future reference.

Important

Always switch the carpet shampooer off and remove the power plug from the power supply before cleaning your shampooer, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary Measures:



1. Do not operate the cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the carpet shampooer, remove any large objects from the carpet in order to prevent damage to the machine.



4. When removing the power plug from the power supply, do not use the power cable, gently pull the power plug from the power socket.

Safety Precautions & Warnings

IMPORTANT! Always ensure that the shampooer is switched off and that the power plug is disconnected from the power supply before cleaning your shampooer, when not in use, or attempting any maintenance task.

WARNING! The cleaner must only be connected to an AC power supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions. Never operate the carpet shampooer if the water level in the Dirty Water Tank exceeds the Max Line.

When using your shampooer, basic precautions should always be observed, including the following;

1. This shampooer is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the shampooer by a person responsible for their safety
2. Children should be supervised to ensure that they **do not** play with the shampooer.
3. If the power cord is damaged it must be replaced by an authorized service agent or similarly qualified persons.
4. Carpets should be dry vacuumed thoroughly before washing. Use a vacuum cleaner with a power brush for best results.
5. If using an extension cord please make sure that it is of an approved type and that it is fully extended. Failure to do so could cause your cleaner to overheat and damage it.
6. **Do not** run the shampooer over the power cable and power socket on the floor.
7. **Do not** place cleaner on stairs or furniture, as it may result in injury or damage.
8. **Do not** handle the power plug or cleaner with wet hands.
9. **Do not** put any objects into the openings or operate with the openings blocked. Keep them free of anything that may reduce air flow.
10. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
11. **Do not** use this cleaner and accessories on hard floors. Using this machine on hard floors may scratch or damage your floor.
12. **Do not** use the carpet washer on any glowing, burning or smoking particles.
13. **Do not** use without the solution tank and dirty water tank in place.
14. Turn off all controls before unplugging.
15. **Do not** store cleaner with solution in tanks.



16. **Do not** use to pick up flammable or combustible liquids such as petrol or use in areas where they may be present
17. Only use the cleaning solution provided by Godfreys.
18. **Do not** use any high-foaming solutions as an excessive amount of foam impairs the functioning of the shampooer. If unsuitable cleaning solutions are used, this will void the warranty.

FAULTS

Consult the trouble shooting guide in this manual if your carpet shampooer fails to operate properly.

Do not continue to use this shampooer if it appears to be faulty or if the power supply cord is damaged. If a fault can't be rectified, please return to the point of purchase.

Caution!

The cleaning head contains electrical connection. The cleaning head is not a serviceable part. Please return the product to your nearest Godfreys store if the cleaning head is faulty.

Assembling

IMPORTANT! Always remove the power plug from the power supply before fitting or removing accessories!



1. Remove the two screws from the handle insert, as shown.



2. Insert the handle into the body of the shampooer, ensuring that the handle is pointing backwards. Secure into place with the screws provided.



3. Secure the handle into place with the screws provided.



4. Install the Clean Water Tank as shown, ensuring that it clicks into place. Your shampooer is now fully assembled.



Preparing the Carpet

IMPORTANT! Do not use the shampooer as a dry vacuum.

Preparation

1. Vacuum carpeted surfaces thoroughly. Use a vacuum cleaner with a powerbrush for best results.
2. Remove as much furniture from the room as possible. For furniture that cannot be removed, place plastic or foil under and around the legs of the furniture and only remove when the carpet has dried completely.

Helpful Hints for Cleaning Carpet

1. Only use a low foam solution with this shampooer.
2. Do not oversaturate the carpet with cleaning solution while using the shampooer.
3. For heavily soiled areas, additional applications may be necessary.
4. Allow plenty of time for carpet to dry thoroughly.
5. If cleaning solution comes into contact with wood furniture or wooden material, immediately wipe away to avoid damage.
6. Once the carpet has been cleaned with the shampooer, avoid walking on the carpet until it has completely dried.

7. Before you start cleaning with the shampooer, carefully plan where you will start and end to avoid walking on previously cleaned areas.

Check for Colour Fastness

Before you begin cleaning the carpet, test for colour fastness. Dampen a white cloth with solution. Test a small carpeted area in a closet or other hidden spot. Gently rub the cloth over the area.

Check for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet.

After Cleaning

1. Allow the carpet to dry completely. Try not to walk on the carpet until it has thoroughly dried.
2. If you must walk on the carpet before it is dry, place white towels over the areas to be walked on.
3. If furniture must be placed back into the room before the carpet is dry, place plastic or foil under the furniture to avoid staining the carpet.
4. Thoroughly clean the dirty water tank with warm (max 40°C) tap water.

Instructions For Use

IMPORTANT! Never leave the shampooer unattended with the power switched on. Turn off the shampooer and disconnect the power cord from the power supply before emptying and filling the tanks. Do not oversaturate the carpet.

WARNING! Do not use bleach. Damage to the shampooer will result. Only use the manufacturer's recommended solution.

Clean Water Tank



1. To remove the Clean Water Tank, hold the handle and press the Clean Water Tank Release.



2. To fill the Clean Water Tank, lift the tank lid and add the recommended solution. Fill the remainder of the tank with warm (max 40°C) tap water.

NOTE: Using more than the recommended amount of cleaning solution may cause excessive foaming.



3. Close the tank lid and reinstall the Clean Water Tank, ensuring that it clicks into place.

Instructions For Use (continued)



4. Plug the power plug into the power supply. Turn on the shampooer by step on the On/Off Button located on its base.

IMPORTANT! Ensure that the power cord is secured into the Cable Hook, as shown.



5. Step onto the Handle Release Pedal to put the shampooer into the cleaning position. While depressing the Handle Spray Trigger, push the shampooer in a forward motion. Release the trigger and pull the shampooer backwards to collect the dirty water.

Note: For best cleaning results, use the shampooer to clean over recently cleaned surfaces again, this time without depressing the Handle Spray Trigger. Use a steady, moderate, forward and backward motion. Always work from back to front across the room to avoid stepping on wet carpet and lowering the carpet pile.

WARNING! When the Dirty Water Tank is full, the shampooer will make an abnormal noise and the suction will cease. Switch off the shampooer and empty the Dirty Water Tank.



Dirty Water Tank

1. When the dirty water tank is full, lock the shampooer in the upright position, turn it off and remove the power plug from the power supply. Press the Dirty Water Tank Release and remove the tank from the shampooer.
2. The Dirty Water Tank can now be emptied.
3. For stubborn debris, the Dirty Water Tank plug can be removed and a hose can be inserted to flush out the tank.



Instructions For Use (continued)

Using the Spot Cleaner

IMPORTANT! Always remove the power plug from the power socket before fitting or removing accessories.



Assembly

1. Ensure that the cleaner is secured in the upright position.
2. Lift the Hose Connection Lid on the base of the shampooer.
3. Insert the Spot Cleaner attachment as shown.



Operating

Note: The Spot Cleaner can be used for above-floor cleaning such as cleaning stains from sofas and car seats.

1. To use the Spot Cleaner, simply press the trigger to release the liquid. Use a steady, moderate, forward and backward motion to scrub and remove stubborn stains.



Removing

1. Switch the cleaner off and ensure it is in the upright position.
2. Detach the Spot Cleaner and close the Hose Connection Lid, ensuring that it clicks into place.

Maintenance

IMPORTANT! Always remove the power plug from the power socket before performing any maintenance.



Cleaning or Replacing the Suction Inlet Nozzle

1. Lift the Hose Connection Lid.
2. Gently remove the Suction Inlet Nozzle, as shown.
3. The nozzle can be cleaned using lukewarm water.



Cleaning or Replacing the Vibrating Powerbrush

1. Remove both the Dirty Water Tank and the Clean Water Tank before cleaning or replacing the vibrating powerbrush. Ensure that the cleaner is locked in the upright position.
2. Lay the cleaner on a flat surface to access the powerbrush.
3. Gently press the locking tabs on the powerbrush and pull to remove from the cleaner.
4. The powerbrush can be cleaned using lukewarm water.



Troubleshooting

Problems and Solutions

If you come across a problem, please use the checklist of troubleshooting tips before ringing Sauber Customer Service Australia on 1800 728 237 or New Zealand on 0800 282 288.

Fault	Solutions
Reduced spray or no spray	<ol style="list-style-type: none">1. Refill the Clean Water Tank with water and solution.
Not picking up cleaning solution	<ol style="list-style-type: none">1. Check alignment of the tanks.2. Empty the Dirty Water Tank.3. Ensure that the Suction Inlet Nozzle is securely installed.4. Ensure that the Dirty Water Tank motor inlet is not blocked.5. Ensure that the Hose Connection Lid is securely closed.
Water spills from the dirty water exhaust	<ol style="list-style-type: none">1. Empty the Dirty Water Tank.2. Avoid using excessive force when pulling or pushing the cleaner during use. This may cause dirty water to spill.



Spare Parts

Description	Product Code
Dirty Water Tank	33155674
Clean Water Tank	33155675
Suction Inlet Nozzle	31155387
Replacement Powerbrush	33155689
Spot Cleaner Attachment	31220859



1 Year Warranty PRO CARPET SHAMPOOER



Your Sauber carpet shampooer, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc. or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty. Limited, Brandon Office Park, Building 3, First Floor, 530-540 Springvale Road, Glen Waverley, Victoria, 3150, or on 1800 728 237

(AUS) or 0800 282 288 (NZ), Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty. Limited. If Electrical Home-Aids Pty. Limited decide to repair or replace the cleaner, it will do so at its own cost.

Sauber Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Sauber Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Sauber Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."