



5210 HERITAGE

2-in-1 Cordless Stick Vac

Bagless Cyclonic Technology

Detachable Hand Vac

HEPA Filtration

Foldable Handle



Cordless
Bagless Technology

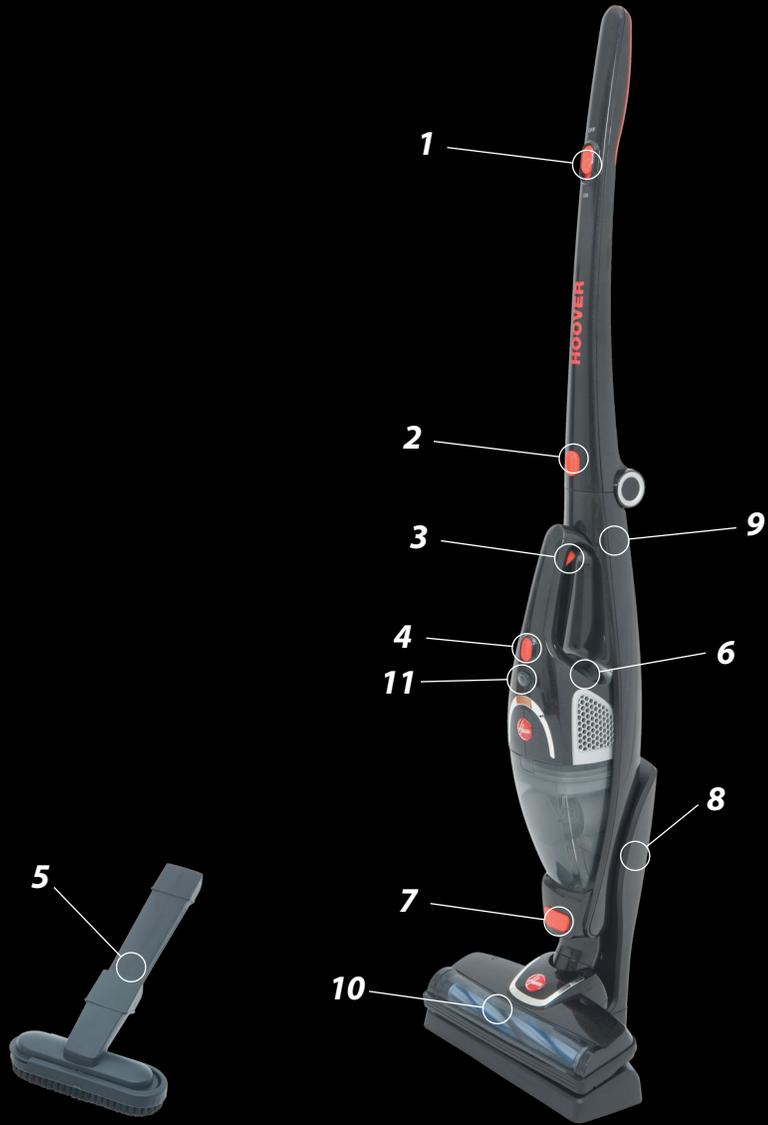


HEPA
Filtration



Volts / Power

Heritage



5210 Heritage

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your cleaner. We recommend that you carefully read this instruction manual to take advantage of these features.

Features:

1. On/Off Button (on Body)
2. Handle Release Button
3. Hand Vac Release Button
4. On/Off Button (on Hand Vac)
5. 3-in-1 Accessory
6. Hand Vac
7. Power Brush Release Button
8. Charging Base
9. Body of Stick Vac
10. Power Brush
11. Dust Cup Release Button/Power Indicator

Specifications:

Voltage: 14.4V

Rated power: 80W

Charging base model: SP1001DA-P18

Input of charging base: 100-240V~50/60Hz 0.25A

Output: 18.5V DC 0.5A

Type of power brush: EB265B

Rated power of power brush: 6W

Battery type: 14.4V Ni-MH 2200mAh 12 cells

Before You Begin

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner and it is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The charger must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions. **Never operate the vacuum cleaner without filters.**

Precautionary measures:



1. Do not operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When removing the power plug from the power supply, do not use the power cable, gently pull the plug from the power socket.



5. Do not use the vacuum cleaner to pick up water or liquids.

Safety Precautions & Warnings

Before use, ensure the battery is fully charged. Once the appliance is fully charged, ensure the charger is switched off and unplugged from the power supply.

1. Do not leave the charger connected to the mains power supply when not in use. Disconnect from any power supply before performing any maintenance duties.
2. To reduce the risk of electric shock, do not use outdoors or on wet surfaces.
3. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
4. Use only as described in this instruction manual. Do not use for any other purpose except those outlined in this instruction manual.
5. If the power cable or plug appears damaged, do not use. If the cleaner is not working correctly, has been dropped, damaged, left outdoors or dropped into water, return the cleaner to a Hoover service agent or contact Hoover Customer Care: 1300 360 845 / sales@hooverfloorcare.com.au / www.hoover.com.au / www.hoover.co.nz
6. Do not pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
7. Keep the appliance away from heated surfaces.
8. Unplug the charger by lightly grasping and pulling the power plug from the power supply. Do not unplug the charger by pulling on the power cable.
9. Do not handle the appliance and/or power cable with wet hands.
10. Always ensure that all openings and entry points on the appliance are clear from objects or any blockages before commencing use. Removal of dust, lint, hair and dirt from all openings and entry points will help improve airflow on the appliance.
11. Keep hair, loose clothing, fingers and all body parts away from openings and entry points on the appliance.
12. Ensure the appliance is switched off before unplugging.
13. Use extra care when cleaning on stairs.
14. Do not use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches or anything burning) or use in areas where such substances and items may be present.

Before You Begin

Safety Precautions & Warnings (continued)

15. Do not use the appliance without dust bag and/or filter in place.
16. If the power cable is damaged, return the cleaner to a Hoover service agent or contact Hoover Customer Care in order to avoid a hazard.

Battery use and care

1. The appliance is only to be used with the power supply provided with the appliance.
2. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, immediately seek medical help. Liquid ejected from the battery may cause irritation or burns.
3. Do not charge or store the cleaner outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 5°C but less than 45°C.
4. Never attempt to change the battery for any reason. If the plastic housing of the cleaner breaks or cracks, immediately discontinue use and do not recharge.
5. There are live parts inside the charging station. The charging station is not a serviceable part.
6. Before disposing of your battery, fully discharge your battery by running the product until it stops.
7. Do not dispose battery with your local garbage. Contact your local council for instruction of disposal of the battery.
8. Do not use the charger base to charge non-rechargeable batteries.

Instructions for Use

Ensure the appliance is switched off and disconnected from the charger before fitting or removing accessories.



Fitting the hand vac to the body

- a. Body of stick vac
- b. Hand vac
- c. Air inlet
- d. Hand Vac Release Button

Warning

Instructions for Use (continued)



Fitting the power brush to the body

- a. Body of stick vac
- b. Power brush
- c. Slide the body into the power brush until an audible click is heard.
- d. Power Brush Release Button



Foldable Handle

- a. Press the Handle Release Button to unlock and fold the down the handle.

Instructions for Use (continued)

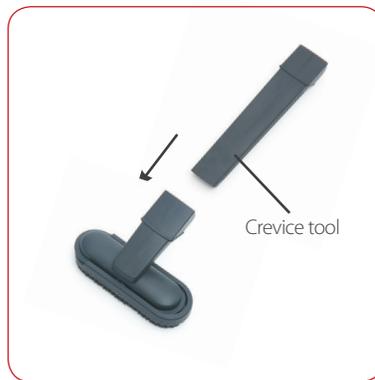


Connection for 3-in-1 accessory

- a. Crevice nozzle
- b. Sofa brush



Fitting the 3-in-1 accessory



Instructions for Use (continued)



Charging the cleaner

1. Connect the power plug on the Charging Base to the power socket.
2. Connect the stick vac to the charging base. The stick vac should be able to stand alone once correctly connected to the charging base.
3. The indicator on the cleaner turns red whilst it is charging. The cleaner will take approximately 6-8 hours to fully charge.
4. Once the stick vac has been charged it can be removed from the charging base for use or it can remain on the charging base which also acts as a holder.

Note: Once the stick vac has been fully charged, it is recommended that the charging base is unplugged from the mains power supply.

Important

When the voltage falls below the required level, the vacuum cleaner will automatically interrupt the power supply in order to protect the battery. You must then promptly charge it.



How to operate the stick vac

Hand vac

1. Press the Hand Vac Release Button to release the hand vac from the body.
2. Press the On/Off button to turn on the hand vac. The Dust Cup Release Button/Power Indicator will illuminate when the hand vac is operational.
3. Press the On/Off Button to turn the hand vac off.



Stick vac

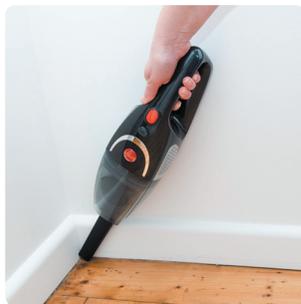
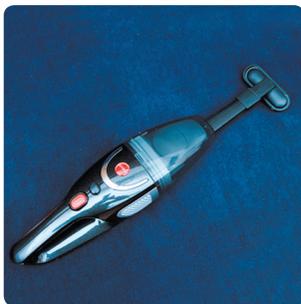
1. Ensure the hand vac is placed back into the body of the stick vac.
2. Press the On/Off Button on the handle of the stick vac to turn on the stick vac. The Power Light Indicator on the power brush will illuminate when the stick vac is operational.
3. Press the On/Off Button to turn the stick vac off.

Instructions for Use (continued)



Operating the power brush

- 1.** The power brush on this stick vac can be used on short haired carpet and hard floors.
- 2.** The power brush has been manufactured with a safety switch. In the event the power brush jams, the stick vac will switch off as a precautionary measure to avoid damage or injury.
- 3.** If the safety switch has been activated, the stick vac can be re-started after 5 minutes – allowing enough time for the motor to re-adjust.



The crevice tool can be used to clean hard to reach places.

Use of 3-in-1 accessory

This stick vac comes with a 3-in-1 accessory:

Soft Brush

For cleaning bookshelves, curtains etc.

Crevice Tool

To clean in between tight spaces.



Small brush

Sofa brush



Sofa Brush

The sofa brush can be used for cleaning furniture, sofas, beds etc.

Maintenance



Cleaning and changing parts

Dust cup and filter system cleaning

1. Push the Dust Cup Release Button/Power Indicator to release the dust cup from the hand vac.
2. To empty debris from the dust cup, separate the dust cup from the filter assembly as shown.
3. Remove the HEPA filter from the side of the dust cup and replace with a new HEPA filter if required.

To maintain the performance of the cleaner, it is recommended to clean the HEPA filter after each use and replace the HEPA filter every 6 months.



Power brush cleaning

1. Use a screwdriver to rotate the locking button to the unlock position.
2. Remove the cover, take the roller out and clean it gently by removing all dust, dirt etc. (do not clean with water or any liquids). The roller can also be replaced with a new roller if necessary.
3. Re-assemble the roller and cover after cleaning or replacement.

To maintain the performance of the cleaner. Clean the roller brush after every use.

Troubleshooting

Problems and solutions

If you come across a problem, please refer to the troubleshooting checklist below. If the problem still persists, please contact Hoover Customer Care for further assistance.

Stick vac does not work	<ul style="list-style-type: none">• Does the battery need charging?• Has the hand vac been assembled correctly back into the body of the stick vac?
Suction power has decreased	<ul style="list-style-type: none">• Check the dust cup. Is it full and does it need to be emptied?• Is the HEPA filter blocked? Does it need to be replaced or cleaned?• Is there a blockage in the air inlet tunnel or on the roller of the power brush that needs to be removed?
The stick vac will not charge	<ul style="list-style-type: none">• Is the charger connected correctly to the power socket?• Has the hand vac been correctly assembled to the body of the stick vac?
The cleaner has been charged but unable to get enough run time from the cleaner	<ul style="list-style-type: none">• Has the stick vac been fully charged – 6-8 hours?• The battery may require replacement. Please contact Hoover Customer Care for assistance. Australia: 1300 360 845 New Zealand: 0800 387 442

Customer Care

Please contact Hoover Customer Care: 1300 360 845 or NZ: (09) 263 7573 to find your local spare parts provider or for further assistance.

Part	Part Number
Filter	32200739
Cone filter assembly	32200738
Brush bar assembly	33701711

Maintenance



Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd, Ground Floor, Building 3, Brandon Park Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty Ltd. If Electrical Home-Aids Pty Ltd decide to repair or replace the cleaner, it will do so at its own cost.

Electrical Home-Aids Pty Ltd is unable to accept responsibility under this warranty for any repair work

not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

Rechargeable Ni- MH Batteries. The warranty on your rechargeable Ni- MH batteries (Batteries) is valid for a period of 12 months from the original date of purchase of your Hoover Heritage (verified by the original proof of purchase receipt) and is not transferable. The warranty for the batteries will become void if, the batteries are charged by any other equipment other than the charger included with your Hoover Heritage, any of the seals of the batteries enclosure or cells are broken or show evidence of tampering, the batteries is used in any equipment or service other than the Hoover.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

Call Hoover Customer Care
with any product queries

Australia **1300 360 845**
New Zealand **0800 387 442**

To find out more about our range,
or to register your warranty on line,
visit: www.hoover.com.au

www.hoover.co.nz

email: sales@hooverfloorcare.com.au