

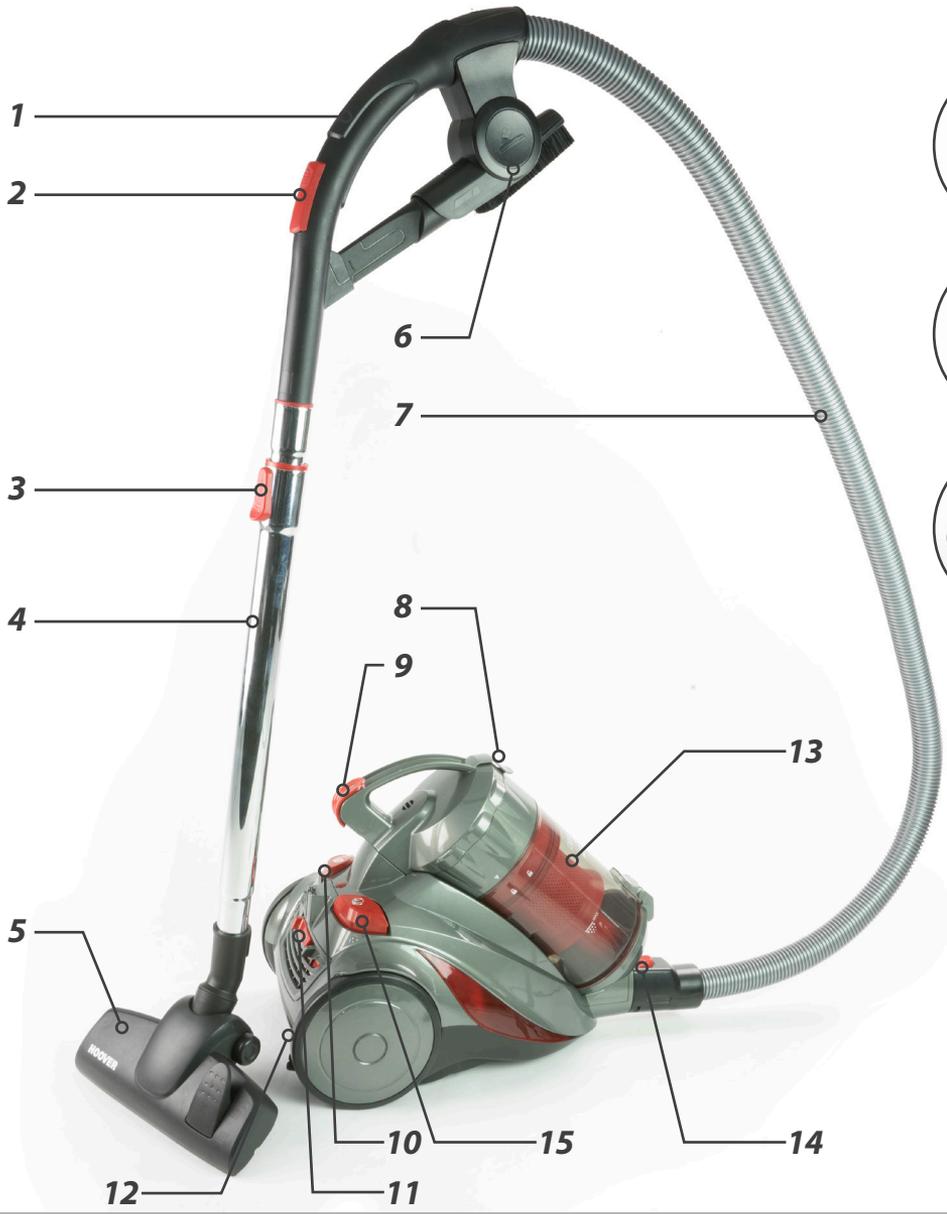
# Powerful Cyclonic Bagless Vacuum

**HEPA Filtration**  
**Large Dust Bin Capacity**  
**Multi-Cyclonic Technology**



paws & claws





# 3014 Paws & Claws

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your vacuum cleaner. We recommend that you carefully read this instruction manual for the best results.

## **Features:**

1. Handle
2. Air Relief Valve
3. Height Adjustment Button
4. Rod
5. Combination Floor Tool
6. Accessory Holder
7. Hose
8. Dust Bin Lid Lever
9. Dust Bin Release Button
10. On/Off Button
11. Filter Release Button
12. Power Cable
13. Dust Bin
14. Hose Release Button
15. Cable Rewind Button

## **Accessories:**

16. Crevice Tool
17. 2-in-1 Brush
18. Mini Hand Turbo Brush

## **Specifications:**

**Watts:** 1200W

**Dust Capacity:** 1.2L

**Power Cable Length:** 6m

**Weight:** 5.4kg

***Please contact Hoover Customer Care 1300 360 845,  
NZ 0800 387 442 to find your local spare parts provider.***

# Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly. This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a convenient and safe place for future reference.

## Important

Always switch the cleaner off and remove the power plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

## Precautionary Measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the vacuum cleaner, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the power plug from the power supply, **do not** use the power cable, gently pull the power plug from the power socket.



5. Do not use the vacuum cleaner to pick up water or liquids.



# Safety Precautions & Warnings

**IMPORTANT! Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.**

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the vacuum cleaner.
3. Keep ends of the hose, telescopic tube and other openings away from your face and body.
4. **Do not** operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.
5. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances or items may be present.
6. **Do not** use the appliance to pick up toxic materials (i.e. chlorine, bleach, ammonia).
7. Before vacuuming, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.
8. Always check the power cord before use.
9. The power cord and the power plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
9. **Do not** extend the power cable beyond the yellow mark.
10. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around edges or corners. Avoid running the appliance over the power cable.
11. Ensure the appliance is switched off before unplugging.
12. **Do not** unplug by pulling on the power cord. To unplug, grasp the power plug not the power cord and gently pull the power plug from the power socket. Use only Australian and New Zealand electrical safety approved extension cords.
13. Hold the power plug when rewinding the power cord. To prevent accidental injury **do not** allow the power plug to whip when rewinding.
14. **Do not** handle or operate the appliance with wet hands. Follow electrical safety precautions at all times.

15. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or any other liquids.
16. **Do not** use the machine to vacuum water or liquids, this vacuum is for dry household use only.
17. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
18. Extreme caution should be exercised when using the appliance on stairs.
19. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
20. **Do not** attempt to change the attachments while the appliance is plugged into the mains power supply. First switch off and remove the power plug from mains power supply. Use only the manufacturer's recommended accessories.
21. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
22. **Do not** operate or use the appliance without the dust bag and/or filters in place.
23. If the air inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and disconnect the power plug from power supply. First clear the blocked object before attempting to start the cleaner again.
24. **Do not** leave the appliance unattended when it is connected to a mains power supply.
25. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the power plug from power supply.
26. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical components regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
27. **Never** attempt to make any modifications to the vacuum cleaner.
28. Always store the appliance indoors, in a cool, dry place.
29. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.



# Assembling

**IMPORTANT!** Always remove the power plug from the power socket before fitting or removing accessories!



## 1. Flexible Hose

### *Fitting:*

Insert the flexible hose into the air inlet of the vacuum until it clicks into place.

### *Removing:*

To remove, press the Hose Release Button and gently pull to release the flexible hose.



## 2. Handle

a. Gently insert the handle into the telescopic tube and push until it is secured into place.



b. Insert the rod into the Combination Floor Tool.

# Instructions For Use

**IMPORTANT!** Always remove the power plug from the power supply before fitting or removing accessories.



## Turning On/Off the Cleaner

1. Unwind a sufficient length of cable. The yellow mark on the power cable shows the ideal cable length.  
**DO NOT extend the cable beyond the blue mark.**
2. Insert the power plug into the power supply.
3. Press the On/Off button to turn the vacuum on or off.



## Rewinding the Power Cable

1. Press the On/Off Button to turn off the vacuum.
2. Unplug the power cable from the power supply.
3. To rewind the power cable, press the Cable Rewind Button with one hand and guide the power cable with the other hand to ensure that it does not whip.



## Using the Air Relief Valve

The Air Relief Valve can be used to regulate the suction power. To reduce the suction power, push the Air Relief Valve backwards.



# Accessories

**IMPORTANT!** Always remove the power plug from the power supply before fitting or removing accessories.



## Mini Hand Turbo Brush

The Mini Hand Turbo Brush is ideal for picking up pet hair from furniture & upholstery. This accessory features a transparent case so that you can easily see and remove any blockages that may occur.

### **Safety Precautions:**

- 1. Keep hair, hands and feet away from rotating brush while the turbo brush is running.**
- 2. Do not run the turbo brush over electric cables and loosing string.**
- 3. Do not use the turbo brush on pets.**
- 4. Remember the turbo brush will operate when it is connected to a running vacuum. If children are present, make sure to turn the vacuum off when leaving the turbo brush unit unattended.**
- 5. Do not attempt to service or unclog the turbo brush while the vacuum is running.**



## 2-in-1 Brush

The 2-in-1 Brush can be used as a:

**Dusting Brush** for cleaning blinds, bookshelves and lampshades etc.

**Upholstery Tool** for vacuuming furniture and upholstery.

**Note:** to use the 2-in-1 Brush as a upholstery tool simple side out the brush attachment.



## Crevice Tool

Perfect for eliminating dust from hard to reach places.



## Combination Floor Tool

This multi-purpose combination floor tool easily switches from a carpet cleaning tool to a hard floor tool. The swivel neck and plastic wheels make this floor tool easy to manoeuvre.



# Maintenance

## Emptying and Cleaning the Dust Bin

**IMPORTANT!** Always remove the power plug from the power socket before performing any maintenance.



1. Press the Dust Bin Release Button to remove the dust bin.

**Note:** the dust bin should be emptied before dust and debris reaches the “MAX” line.



2. Hold the dust bin over a rubbish bin and press the Dust Bin Lid Release Button to empty the dust bin.
3. Reinsert the dust bin into cleaner ensuring that it clicks into place.

## Cleaning and Replacing the Dust Bin Filter

**IMPORTANT!** Always remove the power plug from the power socket before performing any maintenance.



**Caution:** To avoid damaging the dust bin remove the dust bin from the cleaner before cleaning or replacing the dust bin filter.

1. Lift the Dust Bin Lid Lever to access the dust bin filter.
2. The filter can be cleaned using lukewarm water. Alternatively, the filter can be replaced with a new filter.



**Caution:** Ensure the filter is dry before reinstalling into the cleaner.

**Note:** It is recommended to replace the filter every 6 months or when it becomes visibly dirty.

## Cleaning and Replacing the Rear Motor Filter



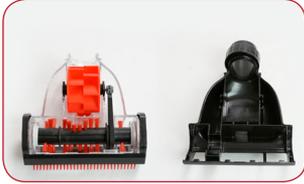
1. The rear motor filter is installed behind the filter grille. Using two fingers press the Filter Release Button to remove the filter grille. The filter can be cleaned using lukewarm water. Alternatively, the filter can be replaced with a new filter.

**Note:** It is recommended to replace the HEPA filter every 6 months or when it becomes visibly dirty.



## Cleaning the Mini Hand Turbo Brush

**WARNING!** Ensure the Mini Hand Turbo Brush is disconnected from the cleaner when performing any maintenance.



1. To remove the clear cover the collar lock must be in unlocked by twisting the collar lock anticlockwise.
2. The rotating bristles must be unlocked and in the upward position. To unlock the rotating bristles push the lock button on the side of the turbo brush to the downward position.
3. Remove the clear cover.
4. Remove any dirt or hair from the roller brush.
5. Replace the clear cover.
6. Lock the collar lock by twisting clockwise.
7. Rotate the rotating bristles to the downward position and lock into place by pushing the lock button on the side of the turbo brush to the upward position.

# Troubleshooting

## Problems and Solutions

If you come across a problem, please use this checklist before contacting Hoover Customer Care.

AUS: 1300 360 845, NZ: 0800 387 442

<b>Fault</b>	<b>Solutions</b>
The cleaner will not turn on.	Check that the power cable is inserted into the power supply securely; remove from the power supply and then reinsert into the power supply. Check that the On/Off button is in the "ON" position.
The vacuum performance is deteriorating.	Check the appliance to ensure there are no blockages. Check that the dust bin filter is not dusty.
The cleaner makes an abnormal sound when switched on.	Turn off the cleaner immediately. Check the appliance to ensure that there are no blockages.



# Customer Care

Please contact Hoover Customer Care: 1300 360 845 (AUS) 0800 387 442 (NZ) to find your local spare parts provider.

<b>Description</b>	<b>Product Code</b>
HEPA Exhaust Filter	32200735
Dust Bin Sponge Filter	32200736
Dust Bin Filter	32200737



# paws & claws

## Powerful Cyclonic Bagless Vacuum

### Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc. or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd, Ground Level, Building 3, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the cleaner, it will do so at its own cost.

\* Two year warranty on parts and labour excluding the battery which is one year warranty.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

“Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”



Call Hoover Customer Floorcare with any product queries

Australia **1300 360 845**

New Zealand **0800 387 442**

To find out more about our range,

visit: [www.hoover.com.au](http://www.hoover.com.au)  
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email: [customerservice@hoover.com.au](mailto:customerservice@hoover.com.au)

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