

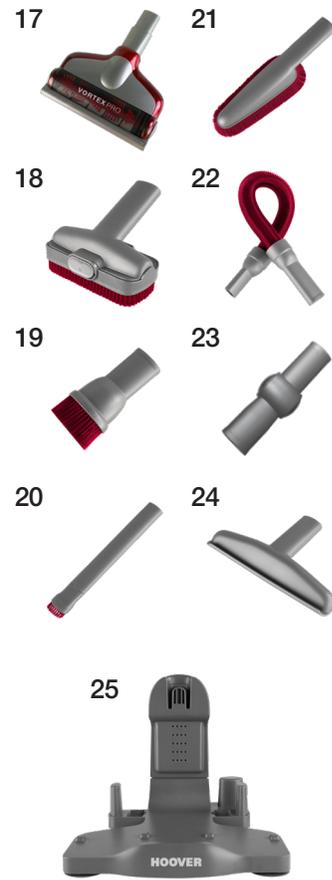
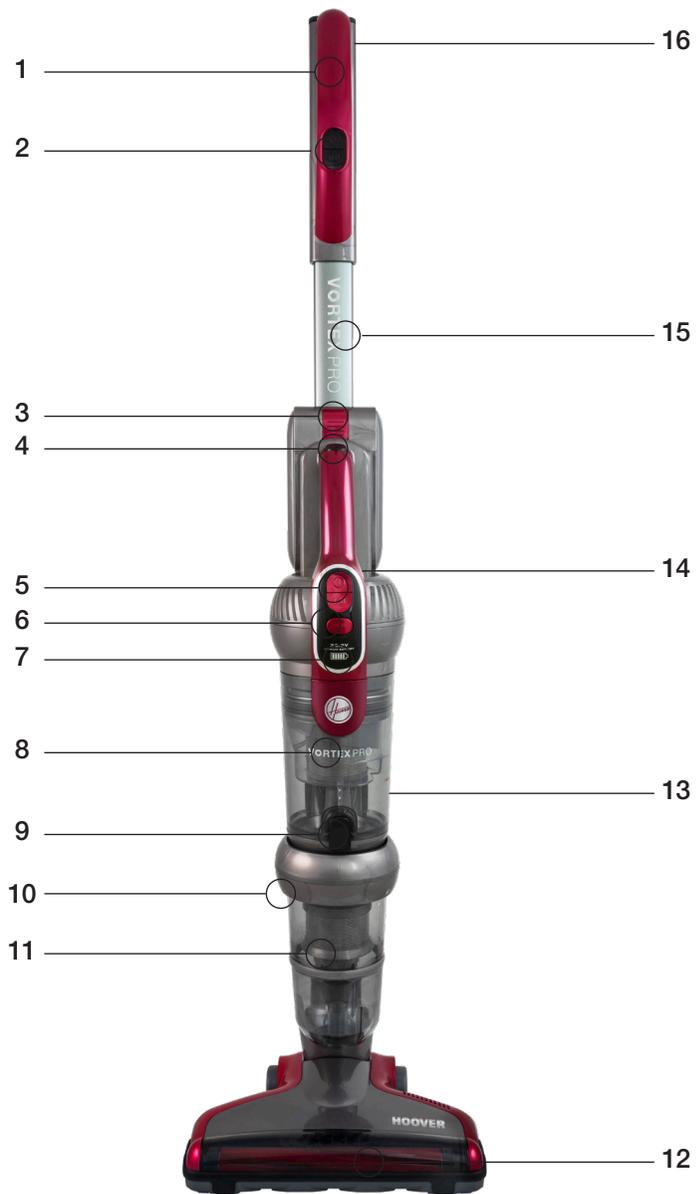


VORTEX PRO

Digital Brushless Motor

Air Velocity Technology

Cordless Freedom



5231 Vortex Pro

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual to take the best advantage of these features.

Features:

1. Handle
2. On/Off Button
Power Control Button
3. Battery Release Button
4. Handvac Release Button
5. On/Off Button (Handvac)
Power Control Button (Handvac)
6. Dust Canister Release Button
7. Power Indicator
8. Handvac Dust Canister
9. Dust Release Button
10. Diverter
11. Diverter Dust Canister
12. Powerhead
13. Rod Release Button (not shown)
14. Exhaust Filter Cover Release Button
15. Extension Tube
16. Extension Tube Connector (not shown)

Accessories:

17. Motorised Mattress & Upholstery Brush
18. 2-in-1 Brush & Upholstery Tool
19. Dusting Brush
20. Long Crevice Tool
21. Soft Brush
22. Flexible & Extendable Hose
23. Elbow Connector
24. Large Upholstery Tool
25. Charging Base

Specifications:

Voltage: 25.2V

Power: 330W with power brush

Handvac canister dust capacity: 240ml

Run time: 28 minutes (Low Power) 9 minutes (High Power)

Noise level: 73.2 dBA

Net weight: 3.66kg

Diverter dust capacity: 350ml

***Please contact Hoover Customer Care 1300 360 845,
NZ 0800 387 442 to find your local spare parts provider.***

Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner hence will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The charging base must only be connected to an AC supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, **do not** use the power cable, gently pull the plug from the power socket.



Safety Precautions & Warnings

IMPORTANT! Always switch off the appliance before cleaning, when not in use or attempting any maintenance task.

The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

Read the manual attentively before using the appliance for the first time.

When using your vacuum cleaner, basic precautions should always be observed, including the following:

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, battery, or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and **must not** be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. The appliance and charging base are intended for domestic indoors use only.
7. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug, not the power cord.
8. Use only Australian and New Zealand electrical safety approved extension cords. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is switched on. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. **Never** operate or use the appliance without the filters in place.

Before You Begin

16. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
17. If the air inlet or floor head is blocked, switch off the cleaner straight away. First, clear the blocked object before attempting to start the vacuum cleaner again.
18. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner.
19. Keep openings away from your face and body.
20. **Do not** use the vacuum cleaner if it is damaged or broken. Check the electrical regularly for defects. If connection cables are damaged, have them replaced immediately.
21. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
22. **Never** attempt to make any modifications electrically to the vacuum cleaner and charging base.
23. Always store the appliance and charger indoors in a cool and dry place.
24. **Do not** pick up water, for dry household use only
25. Use the electric power head only for vacuuming dust and dry substances in the home.
26. **Never** run over the power cable with the power head as the cable could get damaged.
27. **Never** touch the roller brush while the vacuum cleaner is switched on.
28. To prevent unnecessary wear on the power head cleaning nozzle, keep it moving while in operation.
29. Damage caused by improper use or by not observing the instructions in this manual will void warranty.

Battery use and care

1. The appliance is only to be used with the charging base uniquely provided with the appliance.
2. Only charge the battery inside the product and only use the specifically designated charger to charge the product.
3. When handvac is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the handvac terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
5. **Do not** charge or store the cleaner outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 5°C but less than 45°C.
6. **Never** attempt to open the battery for any reason. If the plastic housing of the cleaner breaks or cracks, immediately discontinue use and **do not** recharge.
7. The charging base contains electrical connections inside. The charging base is **not** a serviceable part.
8. Before disposal of your battery, fully discharge your battery by running the product until it stops.
9. The cleaner contains a Li-Ion battery. **Do not** dispose the cleaner with your local garbage. Contact your local council for the instruction of disposal of the battery.
10. **Do not** use the charger to charge a non-chargeable battery.
11. Do not touch or insert objects into the battery pack or charger terminals. Do not attempt to short circuit the battery pack or charger terminals.



Assembly

WARNING! Ensure that the charging base is disconnected from the Mains power before assembly.

WARNING! Always switch off the cleaner before fitting or removing accessories.



1. Place the powerhead onto a flat floor, and insert the Extension Tube as shown, ensuring it clicks into place.



2. Place the handvac into the main body and push until it clicks into place.



Installing and Removing the Battery

1. Insert the battery into the handvac, as shown, ensuring that it clicks into place.
2. To remove the battery, press the Battery Release button and gently remove the battery.



Assembling the Charger

WARNING! Ensure that the charging base is disconnected from the Mains power before assembly.

1. To assemble the charger insert the top section of the charger into the charger base ensuring it clicks into place. Plug the power plug into the mains power supply.

Accessories



Powerhead

Ideal for cleaning carpets and hard floors.

WARNING! SEEK ADVICE FROM CARPET MANUFACTURERS BEFORE USING THE MOTORISED POWERHEAD ON WOOLLEN OR DELICATE CARPETS.

NOTE: The powerhead may be difficult to manoeuvre on certain carpet types, adjust the suction by pressing the Power Control Button to reduce the suction.

NOTE: The cleaner is equipped with a powerhead for deep cleaning of carpets and will automatically switch on when the cleaner is turned on. To avoid damaging your carpets it is recommend to avoid keeping the cleaner in a stationary position while the powerhead is in operation.

IMPORTANT! In between uses or when performing any maintenance, always ensure that the cleaner is switched off and parked on a flat level surface.

8 Specialised Accessories Included



Motorised Mattress & Upholstery Brush

Ideal for picking up pet hair from bedding & upholstery.

SAFETY PRECAUTIONS:

- 1. Keep hair, hands and feet away from rotating brush while the motorised brush is running.**
- 2. Do not run the motorised brush over electric cables and string.**
- 3. Do not use the motorised brush on pets.**
- 4. If children are present, make sure to turn the vacuum off when leaving the motorised brush unit unattended.**
- 5. Do not attempt to service or unclog the motorised brush while the vacuum is running.**





2-in-1 Brush & Upholstery Tool

Can be used as a soft dusting brush for cleaning different surfaces or as an upholstery tool for cleaning furniture.



Dusting Brush

For multi-surface cleaning.



Long Crevice Tool

Perfect for cleaning in between hard to reach places.



Large Upholstery Tool

Ideal for cleaning furniture & upholstery.



Soft Brush

Ideal for dusting flat surfaces and furniture.



Flexible & Extendable Hose

Allows you to reach into confined spaces such as beneath car seats and behind cabinets.



Elbow Connector

For cleaning ceilings, corners, cupboard tops and other areas that traditional attachments can't reach.

Instructions for Use (continued)

Charging



1. Ensure that the power plug is plugged into the mains power supply. Place the cleaner onto the charger. When the power indicator light turns green, the vacuum cleaner battery is fully charged.

IMPORTANT! Please ensure that the charging base is placed on a flat level surface.

NOTE: The cleaner requires up to 4 hours to be fully charged.

NOTE: When the charging indicator light is flashing during use, it means the battery requires charging.

CAUTION! Do not try to open the battery pack and repair it yourself.

NOTE: As a safety precaution, the vacuum cannot be switched on while the vacuum is charging.



CAUTION! The charging base contains electrical connections inside. The charging base is not a serviceable part.

NOTE: If the cleaner will not be used for a long period of time, please remove the battery from the machine to maintain the battery life.



On/Off & Power Control Buttons



1. Press the On/Off Button to turn on the cleaner. The cleaner will begin in High Power. To select Low Power press the Power Control Button. To turn off the cleaner press the On/Off Button.

Using the Handvac



1. Remove the handvac from the body by pressing the Handvac Release Button.
2. Press the On/Off Button to turn on the cleaner. The cleaner will begin in High Power. To select Low Power press the Power Control Button. To turn off the cleaner press the On/Off Button.



3. Choose the appropriate accessory for your cleaning application, and connect the accessory to the handvac.

Instructions for Use (continued)

Using the Handstick



1. Remove the Extension Tube by pressing the Rod Release Button.



2. Push the Handvac Extension Button as shown to release the Handvac Connector.



3. Insert the Handvac Connector into the handvac.



4. The accessories can now be attached to the Extension Tube.



Maintenance

WARNING! Always switch off the cleaner before performing any maintenance. It is recommended to clean the dust bin after each use or when dust reaches the “Max” fill line.

Emptying the Handvac Dust Canister



1. Press the Handvac Release Button to remove the handvac from the cleaner.
2. Press the Dust Release Button to empty the dust canister.

Emptying the Diverter Dust Canister



1. Turn the Diverter Dust Canister clockwise to unlock the canister. The canister can now be emptied.



2. To clean the diverter inner cyclone filter, rotate and remove the filter, as shown. Hair and debris can now be cleaned from the filter. The filter can be washed using lukewarm water. Allow the filter to completely dry before reinstalling.

Maintenance (continued)

Cleaning & Replacing the Dust Canister Filter



1. Press the Handvac Release Button to remove the handvac from the main body.
2. Press the Dust Canister Release Button to remove the dust canister from the handvac assembly.
3. To remove the Dust Canister Filter pull the filter strap, as shown. The filter can now be cleaned or replaced.

NOTE: The dust canister filter is not a washable filter. It is recommended to replace the filter every 6 months or when the filter is soiled with dirt.

Cleaning & Replacing the Cyclone Filter



1. Press the Handvac Release Button to remove the handvac from the main body.
2. Press the Dust Canister Release Button to remove the dust canister from the handvac assembly.





3. The cyclone filter can be removed by gently pulling the filter handle to separate the cyclone filter from the dust canister.



4. To clean the dust canister mesh filter, rotate and remove the base of the cyclone filter, as shown. Hair and debris can now be cleaned from the mesh filter. The filter can be washed using lukewarm water. Allow the filter to completely dry before reinstalling.

Replacing the Exhaust Filter



1. Press the Exhaust Filter Cover Release Button to access the exhaust filter.

NOTE: It is recommended to replace the filter every 6 months or when it is visibly dirty.



Maintenance (continued)

Reinstalling the Canister to the Handvac



1. Align the two pins to the socket and fully click the canister into the handvac assembly.

NOTE: Failure to do so may cause damage to the cleaner.

WARNING! Always switch off the cleaner before performing any maintenance on the powerhead.

Cleaning the Roller Brush



1. Using a flat-head screwdriver or coin, turn the locking tab to the unlock position. The locking tab can now be removed to access the roller brush.



2. Gently remove the roller brush as shown, and clean as required.



Cleaning the Powerhead



1. To remove the trap door, use a screwdriver to unlock the two screws, as shown.



2. The hose can now be pulled out for easy cleaning. To clean, simply use the handvac to vacuum dirt or debris located inside the hose.



3. After cleaning, replace the trap door and ensure that the two screws are turned to the 'Locked Position'.

Spare Parts

Please contact Hoover Customer Care: 1300 360 845, NZ: 0800 387 442 to find your local spare parts provider.

Part	Part Number
Battery	33201621
Filter Set	32201630
Roller Brush	33788104
Diverter dust bin	33155917
Handvac dust bin	33155918



Troubleshooting

Problems and solutions

If you come across a problem, please use the checklist of troubleshooting tips before contacting Hoover Customer Care.

Fault	Cause	Solution
Cleaner will not switch on / Power indicator is flashing.	Flat battery.	Charge the cleaner.
The cleaner can't be charged.	The cleaner is not placed properly onto the charging base. The charging base is disconnected from the mains power supply. The battery is not assembled properly.	Place the cleaner onto the charging base. Unplug and power plug and plug the power plug into a different power socket. Remove the battery and reinsert into the cleaner.
Reduced suction.	Dust canister is full of dust. Handvac canister filter is filled with dust. The powerhead air path is blocked.	Empty the dust canister.. Clean or replace the filter. Clear the air path in the powerhead.
Roller brush does not spin.	The roller brush is blocked.	Remove the roller brush from the powerhead and remove any hair or debris from the roller brush.
Insufficient running time after charging.	Overheat protection on the motor is activated due to a blockage. Insufficient charging time. Normal discharge reduction in battery.	Clear the blockage. Fully charge the battery until the green light turns on before use. If problems exist, purchase a new battery. Purchase a new battery.



VORTEX PRO

Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a two year* parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd, Ground Floor, Building 3 Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty Ltd. If Electrical Home-Aids Pty Ltd decide to repair or replace the cleaner, it will do so at its own cost.

Electrical Home-Aids Pty Ltd is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."



Call Hoover Customer Care with any product queries

Australia **1300 360 845**

New Zealand **0800 387 442**

To find out more about our range,

visit: www.hoover.com.au

www.hoover.co.nz

email: sales@hooverfloorcare.com.au

* Two year warranty on parts and labour excluding the battery which has a one year warranty.

SAVE TIME, REGISTER WARRANTY ONLINE!

www.hoover.com.au and www.hoover.co.nz