



PRO HAND VACUUM

SH-100





SH-100 Pro Hand Vacuum

Congratulations on the purchase of your new Sauber Pro Hand Vacuum. There are many useful features built into your cleaner. We recommend that you carefully read this instruction manual for the best results.

- A** Charger Input
- B** Battery Indicator
- C** On/Off Button
- D** HEPA Filter and Stainless Steel Mesh Filter
- E** Dust Bin
- F** Dust Bin Lid Release Button
- G** Dusting Brush

Accessories:

- H** Crevice Tool
- I** Charging Base (including two screws)
- J** Charger Adaptor

Specifications:

Wattage: 90W

Voltage: 11.1VDC

Battery Lithium: 2500mAh

Dust Capacity: 90ml

Run Time: Up to 22 minutes

Charging Time: 3-4 Hours

Net Weight: 0.5Kg

Model Number: SH-100

Please contact Sauber Customer Service Australia on 1800 728 237 or New Zealand on 0800 282 288 to find your local spare parts provider.



Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read the manual before operating cleaner

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction manual in a handy place for future reference.

Important

Always switch off the appliance before cleaning, when not in use, attempting any maintenance task, fitting or removing accessories. The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be charged with the charger provided. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. Before turning on the vacuum cleaner, safely remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to remove the plug from the power socket, **do not** use the power cable, gently pull the plug from the power socket.



5. **Do not** use this vacuum cleaner to pick up water or liquids.



6. **Do not** use this vacuum cleaner if the battery pack housing and/or the charger housing is damaged.

IMPORTANT! Always switch off the cleaner before cleaning, when not in use or attempting any maintenance task. The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory, mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, battery or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the power adaptor should be in a good condition and must not be damaged. If the power cord or the charger adaptor is damaged or defective, it must be replaced.
6. The appliance and charger are intended for domestic indoors use only.
7. **Do not** unplug the charger by pulling on the power cord. To unplug, grasp the power adapter, not the power cord and gently pull the power adapter from the power socket.
8. **Do not** handle or operate the appliance with wet hands. Follow electrical safety precautions at all times.
9. **Do not** attempt to change the attachments while the appliance is switched on. Use only manufacturer's recommended accessories.
10. **Do not** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
11. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
12. **Do not** use the appliance to pick up toxic materials (i.e. chlorine, bleach, ammonia).
13. **Never** operate or use the appliance without the filters in place.
14. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.

15. If the air inlet is blocked, switch off the cleaner straight away. Clear the blocked object before attempting to start the vacuum cleaner again.
16. Before carrying out any maintenance or cleaning the filters, always switch off the vacuum cleaner.
17. Keep openings away from your face and body.
18. **Do not** use the vacuum cleaner if it is damaged or broken. If connection cables are damaged, have them replaced immediately.
19. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
20. **Never** attempt to make any modifications to the vacuum cleaner and charger.
21. Always store the appliance, battery and charger indoors in a cool and dry place.
22. **Do not** use the vacuum to pick up water or liquids. This cleaner is for dry household use only.
23. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.

Battery use and care

1. The appliance is only to be used with the charger provided with the appliance.
2. Only charge the battery inside the cleaner or the charging dock. Only use the specifically designated charger to charge the product.
3. When the appliance is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the appliance terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact occurs, flush with water immediately. If liquid comes into contact with your eyes, seek medical help immediately.
5. **Do not** charge or store the appliance outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 4°C but less than 40°C. The charger is for indoor use only.
6. **Never** attempt to open the battery for any reason. If the plastic housing of the battery casing breaks or cracks, immediately discontinue use and **do not** recharge.
7. The charger is not a serviceable part.
8. Before disposal of your battery, fully discharge your battery by running the product until it stops.
9. The cleaner contains a Li-Ion battery. **Do not** dispose the appliance with your local garbage. Contact your local council for instructions on how to safely dispose of the battery.
10. **Do not** use the charger to charge a non-chargeable battery.
11. This appliance contains battery cells that are non-replaceable.
12. **Do not** handle battery with wet hands.



Assembly



1. Insert the machine holder to the Charging Base.



2. Flip the Charging Base upside down and use the provided screws to attach the machine holder to the Charging Base.

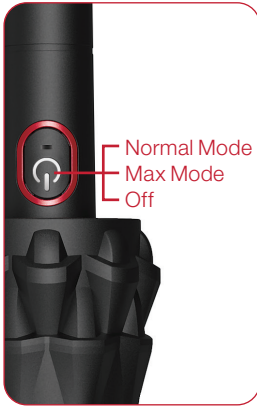


3. Connect Charger to the Charging Base or top of the cleaner.





Instructions for Use



1. Press the On/Off Button to start vacuum on normal mode.
2. Press the On/Off Button again to get maximum suction.
3. Click third time to turn off the hand vacuum.

Accessories



Crevice Tool

Allows you to eliminate dust from hard to reach areas.



Dusting Brush

Cleaning blinds, bookshelves and lampshades is made easy with this dusting brush.

Note:

If the hand vacuum is blocked, please switch off the vacuum cleaner at once. Remove any object that has blocked the vacuum, and switch on again.



Maintenance

IMPORTANT! Always remove the power plug from the power supply before fitting or removing accessories.

Charging the Hand Vacuum



1. Insert the charging cable into the back of the charging dock or to the top of the machine directly.



2. When the machine has been attached to the charger correctly, the battery indicator will intermittently flash a blue light to show it is charging.
3. Once the machine is fully charged, the light will become a solid blue.

Attention:

1. **It is recommended to charge your product after each use to maintain maximum performance.**

NOTE:

1. **Product needs to be charged for 3-4 hours after each use.**
2. **Do not try to open the battery and repair it yourself.**
3. **As a safety precaution, the vacuum cannot be switched on while the vacuum is charging.**

IMPORTANT! Turn off the cleaner before conducting any maintenance tasks. It is recommended to clean the Dust Bin after each use or when dust reaches the Max fill line.

Emptying the Dust Bin



1. Press the Dust Bin Lid Release Button to open the Dust Bin Lid. You can also remove the Dust Bin by twisting it anti-clockwise.
2. Empty the Dust Bin.

Cleaning the Filter Set



1. Remove the Dust Bin by rotating it anti-clockwise until it reaches the unlock position.



2. Remove the Filter Set by turning it anti-clockwise until it can be pulled off from the main body of the machine.



3. The HEPA filter can be pulled out of the stainless steel mesh filter, and cleaned with a tissue or water to remove any dust or debris.




Troubleshooting

Problems and Solutions

If you come across a problem, please use the checklist of troubleshooting tips before ringing Sauber Customer Service Australia on 1800 728 237 or New Zealand on 0800 282 288.

Fault	Cause	Solution
Cleaner doesn't start	Flat battery	Charge the hand vacuum
Reduced suction	The Dust Bin is full of dust	Empty the Dust Bin
	Filter is blocked	Clean or replace the filter
	The air way is blocked	Clear the air way
The Charging indicator light fails to flash intermittently whilst the machine is docked in the charging base or the Charger Adaptor is connected to the charger input of the machine. (The intermittent flash indicates the battery is charging)	The Charger adaptor is not fully inserted to the hand vacuum	Remove the Charger adaptor from the hand vacuum and reinsert again
	The Charger Adaptor is not connected to the Charging Base	Connect the Charger Adaptor to the Charging Base
The machine has insufficient battery life after charging	Insufficient charging time	Fully charge the battery according to the instruction described in the charging section



Fault	Cause	Solution
Cleaner doesn't charge	Built-up dirt in the charging base dislodged the hand vacuum away from the charging contacts	<p>Remove dirt from charging base.</p> 



Spare Parts

Part	Part Number
Filter Set	32201745
Charger Adaptor	33201798
Dust Bin	33156348



1 Year Warranty PRO HAND VACUUM



Your Sauber Pro Hand Vacuum, in the case of domestic use, has a one year warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Electrical Home-Aids Pty Limited ABN 62 007 539 577. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Sauber Pro Hand Vacuum must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Sauber Pro Hand Vacuum is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Sauber Pro Hand Vacuum, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Sauber Pro Hand Vacuum and contact Electrical Home-Aids Pty. Limited, Brandon Office Park, Building 3, First Floor, 530-540 Springvale Road, Glen Waverley Victoria 3150, or on 1800 728 237 (AUS) or 0800 282 288 (NZ), Monday-Friday 9am-5pm AEST or customerservice@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Electrical Home-Aids Pty. Ltd depending on the circumstances and requirements of any applicable law. If Electrical Home-Aids Pty. Ltd decide to repair or replace your Sauber Pro Hand Vacuum, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Electrical Home-Aids Pty. Limited is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty. Limited will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Sauber Pro Hand Vacuum due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Sauber Pro Hand Vacuum will be at claimant's cost.

The repair of the Sauber Pro Hand Vacuum under this warranty does not extend the original period of warranty. If your Sauber Pro Hand Vacuum is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.