

Bagged Vacuum Cleaner  
with HEPA Filtration

**Variable Speed**

**Telescopic Tube**

**Compact & Lightweight**



smart R1



# Smart R1 Bagged

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

## Features:

1. Handle
2. Hose
3. Telescopic Tube
4. On/Off Button
5. Variable Suction Control
6. Blockage Indicator
7. Carry Handle
8. Cable Rewind Button
9. Dust Bin Release
10. Hose Inlet

## Accessories:

11. Combination Floor Tool
12. Dusting Brush (not shown)
13. Crevice Tool (not shown)
14. Upholstery Brush (not shown)

## Specifications:

**Max Power:** 2000W

**Dust Bag Capacity:** 2.5L

**Noise Level:** 78dBa

**Telescopic Tube:** Chrome

**Power Cable Length:** 6.25m

**Hose Length:** 1.5m

**Net Weight:** 9.2kg

**Please contact Godfreys customer support and service hotline Australia on 1800 815 270 or New Zealand on 0800 282 288 to find your local spare parts provider.**

Hoover® trademark is a registered trade mark of Techtronic Cordless GP and is used under licence.

# Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner hence will void the manufacturer's warranty if used inappropriately.

## Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

## Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

## Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, **do not** use the power cable, gently pull the plug from the power socket.

5. If the hose inlet, combination floor tool or telescopic tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.



# Safety Precautions & Warnings

**IMPORTANT! Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.**

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and **must not** be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
7. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
8. Ensure the appliance is switched off before unplugging.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.

# Safety Precautions & Warnings

(continued)

13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
16. **Do not** operate or use the appliance without the dust bag and/or filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the hose inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the vacuum cleaner again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
20. **Do not** extend the power cable beyond the yellow mark.
21. **Do not** leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
23. Keep ends of the hose, telescopic tube and other openings away from your face and body.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
26. **Never** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. **Do not** pick up water, dry household use only.
29. Damage caused by improper use or by **not** observing the instructions in this manual will void warranty.



# Instructions for Use

**WARNING!** Always remove the plug from the power socket before fitting or removing accessories.

## Assembling the vacuum cleaner



1. Insert the hose end into the hose inlet until it clicks into position.
2. Insert the telescopic tube into the combination floor tool.
3. Fit the other end of the telescopic tube to the handle.



4. To rewind the power cable, press the cable rewind button with one hand and guide the cable with the other hand to ensure that it does not whip causing damage to the cable. Never extend the power cord further than the yellow mark.
5. Press the On/Off button to switch the vacuum on.
6. Rotate the speed control dial to adjust the suction of the vacuum.



# Maintenance

**WARNING! Ensure the cleaner is not connected to the mains powers supply when performing any maintenance duties.**

Always operate the cleaner with dust bag installed. The cleaner should be switched off and disconnected from the mains supply. Never operate without filters as damage to cleaner could occur. Empty the dust tank after every use, failing to do so may clog the filters and cause poor suction.

## Changing the dust bag



1. When the blockage indicator turns red or the suction is low replace dust bag or check any blockage in the air channel.
2. Open the front cover. Pull the dust bag holder upwards to remove the dust bag.
3. Replace the paper bag when it is full of dirt and put in a new one.
4. Push the bag holder back and close the cover by pressing down until it is locked.





# Maintenance (continued)

## Cleaning and changing the filters

- Filters should be cleaned at least twice a year or when it becomes visibly solid.
- Always operate the cleaner with a filter installed. Reduced suction or motor damage may be a result of incorrect procedures.
- If the dust bag is fitted wrongly, the bag door may not close properly. Do not force the door. Reinsert dust bag in correct position, push bag holder back in to place and close the door.
- Disconnect from power source before cleaning the filters.
- Do not use washing machine to rinse filters.
- Do not use hair drier to dry it.

## Cleaning or changing the HEPA filter



1. Pull the dust bag and filter supporter upward and remove the filter.
2. Rinse the filter in lukewarm water and dry the filter completely before refitting to the cleaner.
3. Place the filter back into the appliance.

# Maintenance (continued)

## Replacing the exhaust air filter



1. Open the front cover and remove the dust bag.



2. Firmly grip the HEPA filter tab and pull out. Replace with a new filter, re-insert dust bag and close front cover.



# Troubleshooting

## Problems and Solutions

Please contact Godfreys customer support and service hotline Australia on 1800 815 270 or New Zealand on 0800 282 288 to find your local spare parts provider.

<b>Fault</b>	<b>Cause</b>	<b>Solution</b>
Motor does not start or stops.	No power supply.	Check cable, plug and socket. If still inoperative, contact service agent.
Suction force gradually decreases.	Filters are dirty, suction hose or telescopic tube is blocked.	Clean or replace filters, remove objects from hose and telescopic tube.

## Customer Care

<b>Part</b>	<b>Part Number</b>
Hose	31220375
Rod	31300502
Filter Set	32200661
Dust Bag	32440310
Motor	34200189



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## Bagged Vacuum with HEPA Filtration

### Conditions of warranty

Your Hoover Smart, in the case of domestic use, has a one year warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Electrical Home-Aids Pty Limited ABN 62 007 539 577. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Hoover Smart must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Hoover Smart is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Hoover Smart, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Hoover Smart and contact Electrical Home-Aids Pty Limited, Brandon Office Park, Building 3, First Floor, 530-540 Springvale Road, Glen Waverley Victoria 3150, or on 1800 815 270 (AUS) or 0800 282 288 (NZ), Monday-Friday 9am-5pm AEST or [customerservice@godfreys.com.au](mailto:customerservice@godfreys.com.au).

The decision to repair or replace the cleaner is at the discretion of Electrical Home-Aids Pty, Ltd depending on the circumstances and requirements of any applicable law. If Electrical Home-Aids Pty, Ltd decide to repair or replace your Hoover Smart, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Electrical Home-Aids Pty. Limited is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty. Limited will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Hoover Smart due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Hoover Smart will be at claimant's cost.

The repair of the Hoover Smart under this warranty does not extend the original period of warranty. If your Hoover Smart is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



### Contact Electrical Home-Aids Pty. Limited with any product queries:

Australia: 1800 815 270  
New Zealand: 0800 282 288  
[customerservice@godfreys.com.au](mailto:customerservice@godfreys.com.au)  
[www.godfreys.com.au](http://www.godfreys.com.au) or [www.godfreys.co.nz](http://www.godfreys.co.nz)

#### Mail:

Godfreys  
Brandon Office Park, Building 3, First Floor  
530-540 Springvale Road, Glen Waverley Victoria 3150