



MAGICSTICK

2-in-1 Handstick
Lithium-Ion Battery
Cyclonic Technology





3230 Magicstick

Congratulations on the purchase of your new Hoover Magicstick Handstick vacuum cleaner. There are many useful features built into your cleaner. We recommend that you carefully read this instruction manual for the best results.

Features:

1. Filter Release Button
2. On/Off Button
3. Charging Port
4. Dust Bin
5. Rod Release Button
6. Dust Bin Lid Release Button
7. Dust Bin Release Button
8. Battery
9. Battery Release Button
10. Rod
11. Power Head Release Button
12. Power Head

Accessories:

13. Crevice Tool
14. 2-in-1 Brush

Specifications:

Power: 130W

Voltage: 18V Li-Ion

Dust Bin Capacity: 250ml

Weight: 2.15kg

Run Time: 19min

Battery: 2000mAh Li-Ion

Please contact Hoover Customer Service on 1300 360 845 (AU), 0800 387 442 (NZ) to find your local spare parts provider or for assistance. Alternatively, you can visit our website: www.hoover.com.au www.hoover.co.nz

Before You Begin

This cleaner must be operated in accordance with these instructions and only used for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a safe and convenient place for future reference.

Important

Always switch off the appliance before cleaning, when not in use, attempting any maintenance task, fitting or removing accessories. The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be charged with the charger provided. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the vacuum cleaner, safely remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When removing the power plug from the power supply, do not use the power cable, gently pull the power plug from the power socket.



5. Do not use this vacuum cleaner to pick-up water or liquids.



Safety Precautions & Warnings

IMPORTANT! Always switch off the appliance before cleaning, when not in use or attempting any maintenance task. The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory, mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, battery or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the power plug should be in a good condition and **must not** be damaged. If the power cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
6. The appliance and charger are intended for domestic indoors use only.
7. **Do not** unplug the charger by pulling on the power cord. To unplug, grasp the power plug, not the power cord and gently pull the power plug from the power socket. Use only Australian and New Zealand electrical safety approved extension cords.
8. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
9. **Do not** handle or operate the appliance with wet hands. Follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is switched on. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine, bleach, ammonia).
15. **Never** operate or use the appliance without the filters in place.
16. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.

17. If the air inlet or floor head is blocked, switch off the cleaner straight away. Clear the blocked object before attempting to start the vacuum cleaner again.
18. Before carrying out any maintenance or cleaning the filters, always switch off the vacuum cleaner.
19. Keep openings away from your face and body.
20. **Do not** use the vacuum cleaner if it is damaged or broken. If connection cables are damaged, have them replaced immediately.
21. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
22. **Never** attempt to make any modifications to the vacuum cleaner and charger.
23. Always store the appliance and charger indoors in a cool and dry place.
24. **Do not** use the vacuum to pick up water or liquids. This cleaner is for dry household use only.
25. Use the electric power head only for vacuuming dust and dry substances in the home.
26. **Never** run over the power cable with the power head, as this may cause damage to the power cable.
27. Keep your hands away from the roller brush while the vacuum cleaner is switched on.
28. To prevent unnecessary wear on the power head, keep it moving while in operation.
29. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.

Battery use and care

1. The appliance is only to be used with the charger provided with the appliance.
2. Only charge the battery inside the product and only use the specifically designated charger to charge the product.
3. When the appliance is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the appliance terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact occurs, flush with water immediately. If liquid comes into contact with your eyes, seek medical help immediately.
5. **Do not** charge or store the appliance outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 5°C but less than 45°C. The charger is for indoor use only.
6. **Never** attempt to open the battery for any reason. If the plastic housing of the battery casing breaks or cracks, immediately discontinue use and **do not** recharge.
7. The charger is **not** a serviceable part.
8. Before disposal of your battery, fully discharge your battery by running the product until it stops.
9. The cleaner contains a Li-Ion battery. **Do not** dispose the appliance with your local garbage. Contact your local council for instructions on how to safely dispose of the battery.
10. **Do not** use the charger to charge a non-chargeable battery.



Assembly

IMPORTANT! Always remove the charging plug from the appliance before fitting or removing accessories.



1. Insert the powerhead into the rod. You will hear a “click” sound when it is securely in place.



2. Insert the opposite end of the rod into the air inlet of the cleaner. Once securely in place, you will hear a “click”.



3. Insert the battery into the cleaner (as shown) until it clicks into place.



4. To remove the battery, press the Battery Release Button and gently pull.

Instructions for Use



On/Off Button

Press the On/Off Button to turn On or Off the cleaner.

Charging via the Charging Port

Insert the charger into the Charging Port on the cleaner. When the charging indicator light is flashing red, the vacuum cleaner is being charged. When the charging indicator light turns from red to green, the vacuum cleaner battery is fully charged.

NOTE: *When the charging indicator light is flashing red during use, it means the battery is running low and requires charging.*

CAUTION! *Do not try to open the battery and repair it yourself.*

NOTE: *As a safety precaution, the vacuum cannot be switched on while the vacuum is charging.*

Accessories

IMPORTANT! *Always remove the charging plug from the appliance before fitting or removing accessories.*



2-in-1 Cleaning Tool

The 2-in-1 Cleaning Tool can be used as a soft dusting brush for cleaning a variety of surfaces or as an upholstery tool for cleaning furniture.



Crevice Tool

The crevice tool can be used to clean in between hard to reach places or in tight spaces.



Maintenance

IMPORTANT! Always remove the charging plug from the appliance before performing any maintenance.



Emptying the Dust Bin

Disconnect the rod and the powerhead from the cleaner. Hold the cleaner over a rubbish bin and press the Dust Bin Lid Release Button to open and empty the dust bin.



Cleaning or Replacing the Filter Cone

1. With one hand hold the dust bin and with the other hand press the Dust Bin Release Button to disconnect the dust bin from the handle.
2. To remove the filter cone, with one hand hold the handle and with the other hand turn the filter cone to the 'Unlocked' position.



The filter cone can be washed using lukewarm water. The filter needs to be air dried for 24 hours before it can be reinstalled into the machine.

Maintenance

IMPORTANT! Always remove the battery from the appliance before performing any maintenance on the roller brush.



Cleaning and Replacing the Exhaust Filter

1. The Exhaust Filter is installed behind the Exhaust Grille. Press the Filter Release button to remove the Exhaust Grille. The Exhaust Filter can now be removed and cleaned using lukewarm water. The filter needs to be air dried for 24 hours before it can be reinstalled into the machine. Alternatively, the filter can be replaced with a new filter.

Note: It is recommended to replace the filter every 6 months or when it becomes visibly dirty.



Cleaning or Replacing the Roller Brush

1. Disconnect the powerhead from the rod.
2. To release the roller brush from the powerhead, press the Roller Brush Quick Release button with one hand and lift the roller brush from the powerhead with the other hand.
3. If a build-up of debris is wound around the roller brush, remove by carefully cutting with a scissors. Avoid damaging or cutting the bristles.
4. To reinsert the roller brush, firstly insert the right side of the roller brush, as shown, then gently insert the left side into the powerhead.



Spare Parts

Please contact Hoover Customer Care: 1800 815 270, NZ: 0800 282 288 to find your local spare parts provider.

Part	Part Number
Exhaust Filter	32201499
Battery	33201503
Charger	33201504
Roller Brush	33788086
Powerhead	31155407

Troubleshooting

Problems and solutions

If you come across a problem, please use the checklist of troubleshooting tips before contacting Hoover Customer Care.

Fault	Cause	Solution
Cleaner doesn't start	- Flat battery	- Charge the vacuum cleaner
Reduced suction	- The dust canister is full of dust - Filter is blocked - The air way is blocked	- Empty the dust canister - Clean or replace the filter - Clear the air way
The charging indicator light fails to turn red during charging ("red" indicates the status of charging)	- The cleaner is not fully inserted to the charger - The charger is not connected to mains power	- Remove the cleaner from the charger and reinsert the cleaner to the charger again - Connect the charger to the mains power
Insufficient application time after charging	- Insufficient charging time - Normal discharge reduction in battery	- Fully charge the battery according to the instruction described in the charging section - Purchase a new battery



Magicstick Handstick

Conditions of warranty

Your Hoover Magicstick cleaner, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc. or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd, Ground Level, Building 3, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Hoover Customer Service. If Hoover Customer Service decide to repair or replace the cleaner, it will do so at its own cost.

Hoover Customer Service is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Customer Service will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

Call Hoover Customer Floorcare with any product queries

Australia **1300 360 845**
New Zealand **0800 387 442**

To find out more about our range,

visit: www.hoover.com.au

www.hoover.co.nz

email: customerservice@hoover.com.au

SAVE TIME, REGISTER WARRANTY ONLINE!

www.hoover.com.au and www.hoover.co.nz