

iVac

Pure Fresh Carpet Shampooer

Rotating brush bar
Spray control trigger
Dual tank technology





T10 Pure Fresh

Congratulations on the purchase of your new i-Vac Carpet shampooer. There are many useful features built into your carpet shampooer. We recommend that you carefully read this instruction manual so you can make the most of all the features this machine has to offer.

Features:

1. Water release trigger
2. Cable safety hook
3. Power cable storage hook
4. Power cable storage hook
5. Clean water tank lever (not shown)
6. Clean water tank
7. Dirty water tank handle
8. Dirty water tank
9. Release pedal (not shown)
10. On/off switch

Specifications:

Wattage: 700W

Clean water tank capacity: 2.4L

Dirty water tank capacity: 2L

Noise Level: <83 dBA

Power cable length: 5.8m

Net Weight: 6.4kg

**Please contact Godfreys Customer Care Australia on 1800 815 270
or New Zealand on 0800 282 288 to find your local spare parts provider.**

Before You Begin

Please read this manual before operating cleaner

This will ensure you obtain full benefit from your new carpet shampooer. Keep this instruction manual in a handy place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or when attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Ensure the power cable is secured into the cable hook.

IMPORTANT! Do not operate the cleaner over the power cable.

Precautionary measures:



1. Do not operate the carpet shampooer too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. When unplugging the power plug from the power supply, do not use the power cable, gently pull the power plug from the power supply.



BEFORE YOU CLEAN, TEST FIRST

Before cleaning the carpet, test for colour fastness.

Dampen a white cloth with solution. Test a small area of carpet in a closet. Gently rub the cloth over the carpet. Check each colour for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet.

WARNING! To reduce the risk of fire, electric shock or injury when using an electrical appliance, basic precautions should always be followed, including the following:

1. This appliance is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. Always check the power cord before use. The power cord and plug should be in a good condition and must **not** be damaged or defective. If the power cord is damaged it must be replaced by an authorised service agent or similarly qualified persons.
4. Carpets should be dry vacuumed thoroughly before washing. Use a vacuum cleaner with a power brush for best results.
5. If using an extension cord please make sure that it is of an approved type and that it is fully extended. Failure to do so could cause your cleaner to overheat and damage it.
6. **Do not** run the appliance over the power cable and power socket on the floor.
7. **Do not** place cleaner on stairs or furniture, as it may result in injury or damage. **Do not** handle the plug or carpet shampooer with wet hands.
8. **Do not** put any objects into the openings or operate with the openings blocked. Keep them free of anything that may reduce air flow.
9. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
10. **Do not** use this cleaner and accessories on hard floors. Using this machine on hard floors may scratch or damage your floor.
11. **Do not** use the carpet shampooer on any glowing, burning or smoking particles.
12. **Do not** use without the solution tank and dirty water tank in place.
13. Turn off all controls before unplugging.
14. **Do not** store cleaner with solution in tanks.
15. **Do not** use to pick up flammable or combustible liquids such as petrol or use in areas where they may be present.
16. Only use the cleaning solution provided by Godfreys.
17. **Do not** use any high-foaming solutions as an excessive amount of foam impairs the functioning of the shampooer. If unsuitable cleaning solutions are used, this will void warranty.
18. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around edges or corners.
19. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or any other liquids.
20. Never clean any of the electrical parts, especially the electrical connections with water or liquid cleaners.

21. **Never** attempt to make any modifications to the shampooer.
22. Indoor use only.
23. Always store the appliance indoors, in a cool, dry place.
24. **Do not** use the appliance if it is damaged or breaks down. Check the electrical components regularly for defects.

FAULTS!

Consult the trouble shooting guide in this manual if your carpet shampooer fails to operate properly.

Do not continue to use this appliance if it appears to be faulty or the supply cord is damaged. If a fault can't be rectified, please return to the point of purchase.

CAUTION!

The cleaning head contains electrical connection. The cleaning head is **not** a serviceable part. Please return the product to your nearest Godfreys store if the cleaning head is faulty.

IMPORTANT!

Do not use the carpet shampooer as a dry vacuum.

CHECK FOR COLOUR FASTNESS!

Before cleaning the carpet, test for colour fastness. Dampen a white cloth with solution. Test a small area of carpet in a closet. Gently rub the cloth over the carpet. Check each colour for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet.

NOTE!

Vacuum carpet thoroughly. Use a vacuum cleaner with a powerbrush for best results.

Remove as much furniture from the room as possible. If unable to remove the furniture, place plastic or foil under and around the legs until the carpet has dried completely.

1. For heavily soiled areas, additional applications may be necessary.
2. Allow plenty of time for carpet to dry thoroughly.
3. Wipe cleaning solution from woodwork and wood to prevent any damage.
4. Try **not** to walk on carpet until it is completely dry.
5. After carpet is thoroughly dry, vacuum the carpet using a vacuum cleaner with a powerbrush.
6. Before cleaning, determine an exit path, making sure **not** to walk over previously cleaned areas.

Assembly

IMPORTANT! The appliance should be disconnected from the power supply before assembly begins.



1. Insert the handle onto the adapter of the unit body.



2. Screw the screws back into the boreholes.
Note: You will need a phillips head screwdriver.



3. Insert the clean water tank into the unit body.
First insert the valve into the round depression on the backside of the appliance and then press the top of the tank against the centrepiece until it audibly engages.
Lay the dirty water tank in the base of the unit and fold down the handle of the tank until it audibly engages.



4. Turn the lower hooks of the cable reel downward and wrap the power cable around both hooks.

Instructions For Use

WARNING! Do not use hot or boiling water to fill the water tank. Only refill the water tank with cold tap water.

WARNING! Disconnect the power plug from the power supply before filling the water tank. Ensure that the water tank lid is installed securely into the cleaner before connecting the power plug to the power supply.



1. Remove the clean water tank from the appliance by pulling up the unlocking lever.



2. Unscrew the ring cap on the bottom of the tank and remove the valve together with the water hose.



3. Add clean solution into the tank.

Note: Please read instruction for the dosage of the cleaning solution.

4. Fill the clean water tank up to the MAX filling line with tap water (max. 38°C).



5. Close the tank using the valve and ring cap. Insert the clean water tank into the main unit.

Using Your Carpet Shampooer

IMPORTANT: Never leave the appliance unattended with the power on. Turn off when emptying and filling tanks. Do not oversaturate the carpet.

Note: Cleaning solution may leak out of the shampooer once it is deactivated. For this reason, have a cloth laid out that you can place the shampooer on after use.



1. Ensure that the power cord is secured into the Cable Safety Hook, as shown.



2. Step onto the release pedal to put the shampooer into the cleaning position.



3. Step onto the on/off switch to turn on the appliance.
4. While depressing the handle spray trigger, push the shampooer in a forward motion. Release the trigger and pull the shampooer backwards to collect the dirty water.
5. When the dirty water tank is filled to the max fill line, it must be emptied. Switch off the appliance by pressing the on/off switch, lay it on the prepared cloth and bring the handle to the upright position.

Note: Do not store or transport the appliance when liquid is still in the tanks.

6. Remove the power plug from the power socket.

Before You Clean

1. Dilute the cleaning solution as per the manufacture's recommendation.
2. Take a spot test on a small and marginal area of the carpet for colourfastness.
3. Gently rub the cleaning solution on the surface with a white cloth.
4. Then wait ten minutes and check for colour removal or bleed with a white paper towel.

Carpet Cleaning

Stroke the carpet cleaner forward and backwards in a straight line.

For an efficient clean, only apply water to the carpet (pressing the spray trigger) in the forward direction.

This will allow time for the solution water to be agitated into the carpet by the roller brush and vacuumed up when in the backwards direction.

- **Do not** oversaturate the carpet with excessive water.
- During use, **don't** keep the appliance at a resting position for a long time.

For stains it is recommended to move carefully and slowly over the affected area to ensure good stain removal.

For heavier stains it may require to be cleaned multiple times.

Moisture Removal

It is recommended to aid drying and for a clean finish to slowly stroke forward and backwards over the cleaned area with the Spray Trigger off to pick up excess moisture.

Continue to repeat until you can't see any more water being suctioned up.

Caution: Empty the clean water tank and dirty water tank after use.

Maintenance

Emptying the water tank



WARNING: Always unplug power cord from electrical outlet before performing any maintenance task on the carpet shampooer.

IMPORTANT: Do not wash filters in the washing machine, hand wash only. Only air dry the filters and do not in use a hair dryer.

Note: Cleaning solution may leak out of the shampooer once it is deactivated. For this reason, have a cloth laid out that you can place the shampooer on after use.



1. Pull up the dirty water tank handle and remove the tank from the base of the appliance.



2. Turn the dirty water tank cap 90° counterclockwise to open it. Pour out the dirty water and rinse the tank out thoroughly with warm water (max. 38°C).



3. The exhaust air filter is located at the top of the dirty water tank. Press the locking mechanism outward toward the filter and remove the filter mount.
4. Take the filter out of the holder and rinse it off with warm water.
5. Take the protective motor filter out of the main unit and rinse it off with warm water.



6. Pour the leftover cleaning solution out of the clean water tank and clean the tank thoroughly with warm water.
7. As required, wipe down the appliance with a moist cloth.
8. Let all parts of the appliance (even the brushes on the bottom of the shampooer), dry completely before storing it.

Replace the belt / the roller brush



WARNING: The carpet shampooer contains electrical connections.
The carpet shampooer is not a serviceable part.



WARNING: Always unplug power cord from electrical outlet before performing any maintenance task on the carpet shampooer.

Due to the normal wear and tear, the belt may break and the roller brush will stop working. Please follow the instruction below on how to replace the belt and the roller brush.

CAUTION! Do not remove any other screws, besides the ones specified in the image above. The cleaning head contains electrical connection. The cleaning head is not a serviceable part. Please return the product to your nearest Godfreys store if the cleaning head is faulty.



1. Undo the below three screws. The roller brush and the belt can be removed for replacement.

Troubleshooting

Problems and Solutions

If you come across a problem, please use this checklist before contacting Godfreys Customer Care on (AUS) 1800 815 270 or (NZ) 0800 282 288.



**WARNING: The carpet shampooer contains electrical connections.
The carpet shampooer is not a serviceable part.**

Fault	Solution
Reduced spray or no spray	Refill tank with water and solution.
Not picking up cleaning solution	- Check alignment of the tank. - Empty the tank.

Spare Parts

Part	Part Number
i-Vac T10 Filter set (pre motor and exhaust)	32200790
Solution tank assembly	33157851
i-Vac T10 Dirty water tank	33151764
i-Vac T10 Agitating brush roll	33788167
i-Vac T10 Belt	32100179



T10

Carpet shampooer

Conditions of warranty

Your i-Vac Pure Fresh Carpet Shampooer, in the case of domestic use, has a one year warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Electrical Home-Aids Pty Limited ABN 62 007 539 577. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your i-Vac Pure Fresh Carpet Shampooer must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your i-Vac Pure Fresh Carpet Shampooer is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your i-Vac Pure Fresh Carpet Shampooer, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the i-Vac Pure Fresh Carpet Shampooer and contact Electrical Home-Aids Pty. Limited, Brandon Office Park, Building 3, First Floor, 530-540 Springvale Road, Glen Waverley Victoria 3150, or on 1800 815 270 (AUS) or 0800 282 288 (NZ), Monday-Friday 9am-5pm AEST or customerservice@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Electrical Home-Aids Pty. Ltd depending on the circumstances and requirements of any applicable law. If Electrical Home-Aids Pty. Ltd decide to repair or replace your i-Vac Pure Fresh Carpet Shampooer, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Electrical Home-Aids Pty. Limited is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available

or manufactured, Electrical Home-Aids Pty. Limited will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the i-Vac Pure Fresh Carpet Shampooer due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the i-Vac Pure Fresh Carpet Shampooer will be at claimant's cost.

The repair of the i-Vac Pure Fresh Carpet Shampooer under this warranty does not extend the original period of warranty. If your i-Vac Pure Fresh Carpet Shampooer is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Call Godfreys Customer Care
with any product queries

Australia 1800 815 270
New Zealand 0800 282 288

To find out more about our range,
visit: www.godfreys.com.au
www.godfreys.co.nz
email: customerservice@godfreys.com.au